

**DIVISION OF ENVIRONMENTAL HEALTH
MASTER COMPLAINT RECORD**

CBC# 429 007

INTAKE

COMPLAINT #: 11-202 ESTABLISHMENT CITED IN COMPLAINT: Beals Ice Cream ID#: 8984

DATE/TIME OF OCCURRENCE: on-going

INTAKE DATE/TIME OF COMPLAINT: 7/25/11 ~1:15PM

LOCATION OF ESTABLISHMENT: Beals Ice Cream, 18 Veranda St, Portland

COMPLAINT DESCRIPTION: Complainant left a message saying that the last couple times she & her family went to this establishment & got ice cream, they all ended up with intestinal issues. Not sure if the machines aren't clean, or if its just a coincidence.

NATURE OF COMPLAINT: ILLNESS/HEALTH RELATED SANITATION/ENVIRONMENT
 HYGENIC PRACTICES FOOD/INJURY SAFETY OTHER

RECEIVED BY: Becky Walsh / anonymous complaint, voice mail

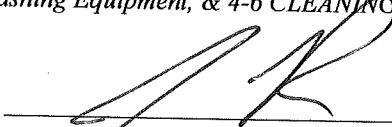
INVESTIGATION

PERSON (S) INTERVIEWED: Suzanne Foley Ferguson POSITION(S): Owner/ PIC

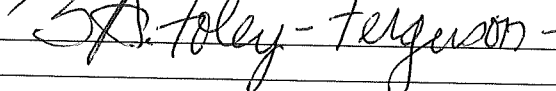
INSPECTION RESULTS: O N F INSPECTION REPORT: Y N

CORRECTIVE ACTION: **Ten (10) Day Compliance Action Plan, See Below:**

HEALTH INSPECTOR COMMENTS: **Immediately required to reinstate State and local license; remove sponges from food preparation area: apply (Licensed Plumber/ Permit Required) for a service Mop Sink, and re-install hand-sink in restroom, within ten (10) days; educate staff on cross contamination with ready to eat foods; follow EPA, State Code, and Manufactures' recommendations for equipment cleaning/ sanitizing. Attached* is the State Safe Food Handling Course requirements & below are specific code requirements that need correction.**
5-203.13 Service Sink. At least 1 service sink or 1 curbed cleaning facility equipped with a floor drain shall be provided and conveniently located for the cleaning of mops or similar wet floor cleaning tools and for the disposal of mop water and similar liquid waste. 4-101.16 Sponges, Use Limitation. Sponges may not be used in contact with cleaned and SANITIZED or in-use FOOD-CONTACT SURFACES. Manual and Mechanical Warewashing Equipment, & 4-6 CLEANING OF EQUIPMENT AND UTENSILS

SIGNATURE OF HEALTH INSPECTOR:  DATE: **08/03/2011**

Jonathan Rioux, Code Enforcement Officer/ Plan Reviewer
Support Staff: 207.874.8703; Office: 207.874.8703

SIGNATURE OF PERSON IN CHARGE: 

REFERRALS

	DATE/INITIAL		DATE/INITIAL
<input type="checkbox"/> DEPARTMENT OF AGRICULTURE	_____	<input type="checkbox"/> DISEASE CONTROL	_____
<input type="checkbox"/> DRINKING WATER PROGRAM	_____	<input type="checkbox"/> MUNICIPALITIES	_____
<input type="checkbox"/> WASTE WATER PROGRAM	_____	<input type="checkbox"/> DEPARTMENT OF EDUCATION	_____
<input type="checkbox"/> MARINE RESOURCES	_____	<input type="checkbox"/> INLAND FISHERIES AND WILDLIFE	_____
<input type="checkbox"/> FIRE MARSHAL	_____	<input type="checkbox"/> STATE POLICE	_____
<input type="checkbox"/> LIQUOR LICENSING	_____	<input type="checkbox"/> BOARD OF PESTICIDE CONTROL	_____
<input type="checkbox"/> TOBACCO ENFORCEMENT	_____	<input type="checkbox"/> OTHER	_____

BBB__

DOA 287-3841 Marine Resources	624-6550 South Portland Mun.	767-7603 Auburn Mun.	333-6600 SP	800-452-4664
DWP 287-7690 Fire Marshal	626-3880 Portland Mun.	874-8700 DOC	287-2211 BOP	287-2731
WWP 287-5672 Disease Control	287-5195 Lewiston Mun.	784-2951 IF&W	287-2766	