

Zoning Division
Marge Schmuckal
Zoning Administrator

Department of Planning & Development
Lee Urban, Director



CITY OF PORTLAND

May 27, 2004

Mortgage Network
300 Rosewood Drive
Danvers, MA 01923

Attn: Albert Pare III, Treasurer

RE: 2063 Congress Street – 215-B-004 – R-P Residential-Professional Zone

Dear Mr. Pare III,

I am in receipt of your letter dated May 17, 2004. As you know, I have been asked by the planning board to revisit the definition of uses contained in our zoning ordinance and render an opinion. There is much paperwork on this property that is conflicting and confusing. I have a copy of a letter from the Bureau of Consumer Credit Protection that has granted this as a “branch” location with permission for a “Supervised Lender’s License”. I also have a copy of the approval from the State of Maine Department of Environmental Protection which states that they have been informed that the new office building “will be used as a call center”.

Because of this conflicting and confusing information, I would like to request specifics as to the activities that are being performed on the site located at 2063 Congress Street. Please explain in as much detail as possible, whether and if this location provides any direct, in-person services to the general public. It would be helpful to detail how all your services are structured at this location. Can the general public use this location to stop in and inquire about whether they would qualify for your services? Are loan closing performed at this location? The more detailed the information that you can supply regarding your total services at this location, the better I can make a correct determination as to the use. I thank you in advance for your cooperation.

Very truly yours,

Marge Schmuckal
Zoning Administrator