

# The M-Flex™ Warranty Registration Card



DETACH THIS CARD AND MAIL BACK TO NC, INC.

Customer Name SMITH, PETER  
 Address 76 POLOSLAND ST.  
 City PORTLAND, ME  
 State \_\_\_\_\_ Zip 04104  
 Phone 207-251-1985  
 M-Flex Installer Name \_\_\_\_\_  
 Company PICKETT'S CHIMNEY  
 Address 184 MOUNTAIN VIEW RD.  
 State MAINE Zip 04039  
 Phone 885-9163 749-5310  
 Date of Installation 2/6/18

Number of chimneys lined with M-Flex: 1  
 Approx. height (in ft.) of each chimney: 30'  
 Number of M-Flex liners: 1  
 (Note each chimney may have one of more liners)  
 Type of M-Flex Liners: 316 TI \_\_\_\_\_ 316L  AL294C \_\_\_\_\_ 304 \_\_\_\_\_  
 Heavywall .010 \_\_\_\_\_ .015 \_\_\_\_\_  
 Smoothwall \_\_\_\_\_ Rigid 18ga \_\_\_\_\_ 20ga \_\_\_\_\_ 22ga \_\_\_\_\_ 24ga \_\_\_\_\_  
 Type of appliances vented with M-Flex liners:  
 (Please indicate the number of each appliance type)  
 \_\_\_\_\_ Wood Stove \_\_\_\_\_ Fireplace Insert  
 \_\_\_\_\_ Fireplace \_\_\_\_\_ Gas or Oil Space Heater  
 \_\_\_\_\_ Gas Log \_\_\_\_\_ Pellet Stove  
 \_\_\_\_\_ Water Heater \_\_\_\_\_ Gas central heating system  
 Oil central heating  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 Type of insulation used around liners:  
 \_\_\_\_\_ Premier Mix \_\_\_\_\_ Premier Wrap  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 None 6" T&P Kit  
 Chase Cover Size: \_\_\_\_\_  
 Premiere Top Size: \_\_\_\_\_

If you need information to fill out this form, please contact your M-Flex installer, call or write:  
 National Chimney  
 Corporate Headquarters  
 3 Green Tree Drive  
 South Burlington, VT 05403  
 802-658-8898

**IMPORTANT:** Please complete and mail this card as soon as your liner is installed. This card will serve as proof of your purchase, should you misplace your original invoice.

# M-Flex™ Maintenance Record



After each annual inspection, maintenance and cleaning, have your chimney sweep or M-Flex installer fill out and date the appropriate section of this card.

RETAIN THIS CARD FOR YOUR RECORDS

Name \_\_\_\_\_  
 Date of installation \_\_\_\_\_  
 M-FLEX installer PICKETT'S CHIMNEY  
 Phone 184 MOUNTAIN VIEW RD.  
 Company GRAY, MAINE 04039  
 Address 885-9163 749-5310  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip 2/6/18

## NOTICE:

For each subsequent year, keep separate records of the required inspection, maintenance and cleaning.

National Chimney  
 Corporate Headquarters  
 3 Green Tree Drive  
 South Burlington, VT 05403  
 802-658-8898

<p><b>YEAR 1 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 2 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 3 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 4 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 5 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p>	<p><b>YEAR 6 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 7 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 8 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 9 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p> <p><b>YEAR 10 - Maintenance</b>                  Sweep/Installer _____                  Address _____                  Work Done _____                  Date _____</p>
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# The M-Flex™ Warranty

Place  
Stamp  
Here

## NOTICE:

Register your warranty by mailing this card as soon as your liner is installed!

## The M-Flex™ Warranty

C/O National Chimney  
Corporate Headquarters  
3 Green Tree Drive  
South Burlington, VT 05403

## The M-Flex™ Warranty



### THE M-FLEX WARRANTY

National Chimney, Inc. (N.C.), guarantees that the M-Flex chimney liners and components supplied by it are free from defects in material and Manufacturer's workmanship, and from perforation caused by chimney fire or overfiring caused by you the purchaser, and corrosion.

### WARRANTY TIME PERIODS and CONDITIONS

For Commercial applications, the product is warrantied for 25 years. Lifetime Warranty for wood, wood pellet, gas and oil burning installations. When used to vent UL listed residential wood burning stoves and fireplaces, wood pellet stoves, Category 1 residential gas, oil burning heating systems, Category 1 gas, and oil burning water heaters, gas fireplaces, or gas logs are guaranteed for the lifetime of the original M-Flex purchaser as long as said purchaser owns the home in which the M-Flex was originally installed. If the home is sold, this warranty shall transfer to the buyer. For M-Flex Lite, warranty will transfer for a period of 10 years from date of M-Flex installation.

The M-Flex warranty is subject to the following: (1) installation of the liner and components in accordance with manufacturer's written installation instructions; (2) use of the liner and components only for the lining and relining of chimneys used to vent residential appliances for which the liner was intended; and (3) annual inspection, maintenance, and cleaning of liner, beginning one year after the date of installation and continuing at intervals of no more than twelve months from the date of installation, by a nationally certified chimney sweep, M-Flex installer, or other qualified chimney professional, who must fill out the appropriate section of the M-Flex Maintenance Record.

The M-Flex warranty is further subject to compliance with the following requirements throughout the warranty period: (1) the chimney must have a chimney cap; (2) Corrosive chemical chimney cleaners must not be used; (3) Plastic bristle flue cleaning brushes are recommended; (4) Driftwood, wood or wood pellets containing salt, preservative treated lumber, plastic, or household trash must not be burned in the appliance, or fireplace connected to the liner. In the case of a chimney fire, the liner must be inspected by a nationally certified chimney sweep, M-Flex installer, or other qualified chimney professional before reuse.

### CLAIMS/LIMITATIONS OF LIABILITY

Should you need to make a claim under the conditions of this warranty, contact your M-Flex installer to provide N.C. with information about the claim. Should N.C. require factory inspection of the defective parts N.C. will pay for the shipping of the material, to be inspected, to our factory for inspection. If the material is deemed defective by N.C., replacement of the defective material with new material, and shipping of the replacement material will be paid for by N.C., and will be considered your exclusive remedy under this warranty. Neither N.C. nor the installer of the M-Flex Liner shall be liable for any costs for removal or reinstallation of the liner or any liability for special, consequential, or incidental damages in any way related to, or arising out of, defects in, or damage to, the M-Flex Liner. This warranty gives you the specific legal rights, and you may have other rights which vary from state to state concerning exclusion or limitation of incidental or consequential damages.