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October 2, 2010

Office of Licensing & Registration
35 State House Station
Augusta, ME 04333-0035

RE: Raymond Huff, Master Plumber #90009914

I represent Bao Bao Investment, and I am writing you to lodge a formal complaint against Raymond Huff, a Maine licensed master plumber. Mr. Huff was contracted by Bao Bao Investment to perform plumbing work at two locations in Portland. The first problem was that after initially stating that he was currently licensed, it was discovered that his license was expired at the time. He did subsequently renew his license.

The next problem was with the plumbing work Mr. Huff was to provide in two bathrooms at 209 Stevens Avenue in Portland. The work involved removing existing drain and water lines for the shower, toilet and sink in both bathrooms and then installing new drains and lines. His work failed to pass inspection by the City of Portland's Code Inspector. The problems had to do with the depth of the holes in the floor boards, and the required proper venting. These problems were explained to Mr. Huff by the Inspector.

Mr. Huff claimed he could fix these problems, and was instructed to do so. After indicating that the work was finished, a second inspection was performed by the City Inspector. Despite Mr. Huff's assurances that the work was done properly and up to code, the work failed inspection again.


Further, Mr. Huff insisted on doing work in a third bathroom at the property, despite knowing that the required permits had not been filed. At the other location Mr. Huff was working at, he again insisted on doing work that he knew would require a permit without filing for one.

The actions of Mr. Huff have caused significant delays in the work at the Stevens Avenue property, and further complicating the approval process with the City of Portland Planning Office. To add insult to injury, after Mr. Huff was told his services were no longer needed, he falsely reported to the City Planning Office that work at the other location was done without permits.

We request that the appropriate actions are taken to address the actions of Mr. Huff. The Company will be pursuing a civil action against Mr. Huff for breach of contract.

Feel free to contact me in you need additional information. Thank you for your time in this matter.

Sincerely,



Elliott R. Teel

cc: Brenden Barker, Bao Bao Investment
Penny Littell, City of Portland
Nicholas Adams, City of Portland