

**City of Portland, Maine**  
**Inspections Division**  
**Complaints Detail Report**  
*From 11/1/2014 To 3/5/2015*

**Support Staff** Chuck Fagone

**Category/Complaint:** Sidewalk Snow/Ice / Anonymous "concern" about build up of snow on roof/overhang that looks like it will fall at 3 family. Could be next door. Caller stated it was a two-toned 3 story but didn't know the actual address. **Census** 18.00

**Date And Time:** 02/06/2015 9:51 AM **Status:** Closed **Complaint No:** 30060

**Parcel ID:** 125 N002001 **Prop Addr:** 611 FOREST AVE

**Complainant:**

**Addr:**

**Best Time To Reach:**

**Mood:**

LL Aware of Issue:

**Response to Complainant:**

**LL Name/Phone:**

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/09/2015	Re-Inspect 10 Days	2/19/2015	per inspection, violations exist of heavy and unsafe snow load on the roof of the front porch. Advised tenants who are related to the owner. Follow up set.
	02/19/2015	Violations Corrected		

**Category/Complaint:** Sidewalk Snow/Ice / A compliant was called in by Torrey Harrison regarding her front and back steps not being shoveled. **Census** 19.00

**Date And Time:** 02/18/2015 2:47 PM **Status:** Closed **Complaint No:** 30091

**Parcel ID:** 136 B005001 **Prop Addr:** 75 CLINTON ST

**Complainant:** Torrey Harrison (207) 828-0724

**Addr:**

**Best Time To Reach:**

**Mood:**

LL Aware of Issue: Yes

**Response to Complainant:** Forward to Inspector

**LL Name/Phone:**

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/20/2015	Violations Corrected		Per inspection, walk ways were clear. Spoke with both tenant and owner (who resides on the second floor) and explained responsibility for ensuring egress is clear for emergencies.

**Category/Complaint:** Sidewalk Snow/Ice / From Craig Messinger - Gentleman called from 1158 Forest ave(very broken English), states his neighbors have plowed and blocked his rear egress and are refusing to clear it. Would you like this or housing? **Census** 22.00

**Date And Time:** 02/17/2015 4:35 PM **Status:** Closed **Complaint No:** 30088

**Parcel ID:** 146 B011001 **Prop Addr:** 1056 FOREST AVE

**Complainant:**

**Addr:**

**Best Time To Reach:**

**Mood:**

LL Aware of Issue:

**Response to Complainant:**

**LL Name/Phone:**

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/18/2015	Invalid Complaint		Each building has a means of egress that is cleared of snow. However, there is a large snow pile at the end of one of the driveways, but its not impeding egress from any of the buildings.