

Case History Report

For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 1

Case Type:	Housing Complaint		
Alternate Description:	Apt#1 Leaking bathroom ceiling above flooding onto ceiling- instead of fixing the problem he just put white caulking and plywood area - 332-8125 Tammy Shameyl Karger 939-8410 bed bugs told tenant that it was her responsibility to fix shalom she says said		
Case Status:	Active	Last Status Change Date:	06/15/2011
Case Origination Code:	Tenant	Case Created Date:	06/15/2011
Visibility:	Private	Case Established Date:	06/15/2011
Primary Address:	167 WOODFORD STREET	Location ID:	18978

Related Parties

Address

Name	Related Party Type	Address	Address Type
Property Owner		PO BOX 6149	Mailing

Phone Number

Name	Phone Number	Phone Type
------	--------------	------------

History

Initial

Violation	Established Date	Resolved Date	Violation Status	Officer Label	Case Address
City Ord. § 6-108.(c)	07/08/2011		Active Violation		167 WOODFORD
City Ord. § 6-108.(b)	07/08/2011		Active Violation		167 WOODFORD
Smoke detectors shall be installed	07/08/2011		Active Violation		167 WOODFORD
City Ord. § 6-109.(d)	07/08/2011		Active Violation		167 WOODFORD
City Ord. § 6-113.(a)	07/08/2011		Active Violation		167 WOODFORD
City Ord. § 6-109.(e)	07/08/2011		Active Violation		167 WOODFORD

Initial Housing Inspection

Inspector Name	Inspection Timestamp	Insp Time (Min)	Inspection Result Status	Inspection Comments
Donald McPherson	6/21/2011		Violations Exist	<p>Request: Apt#1 Leaking bathroom ceiling above flooding onto ceiling- instead of fixing the problem he just put white caulking and plywood area - 332-8125 Tammy Shameyl Karger 939-8410 bed bugs told tenant that it was her responsibility to fix shalom (she says said) deems in habitable etc</p> <p>Result: Met with Shameyl Karger (landlord) & tenant's daughter. No water leaking in Bathroom. Landlord says that she has Bug Beaters out there regularly and the tenants will not stay out of the apartments for the required six hours. Tenant says that the exterminator does not spray enough and does not wear a mask. Problem has been going on for six years. Also reviewed site and found trash overflowing the trash cans. I told the landlord to get additional cans.</p>

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Shameyl Karger 939-8410 to clear up her misconception of what I said. She said that she will have the unit sprayed and the company send me a report.	Jun 22, 2011 5:21:22 PM	Jun 22, 2011 5:21:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Left msg for Tammy	Jun 20, 2011 3:32:30 PM	Jun 20, 2011 3:32:00 PM	0

Phone Call

Case History Report

For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 2

Description	Scheduled Date	Result Date	Time Spent
I called Landlord Shameyl Karger 939-8410. She says that Tammy refuses to pay rent and the leak was repaired a long time ago. They are constantly treating the building for bed bugs with Bug Beaters. She will call the tenants to get time for an inspection and call back.	Jun 20, 2011 3:35:47 PM	Jun 20, 2011 3:35:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Landlord Shameyl Karger 939-8410 called back and we set appointment for 2:30 with her husband Mohamad	Jun 20, 2011 3:38:54 PM	Jun 20, 2011 3:38:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Tammy Joy left msg that it is OK to go in apartment	Jun 20, 2011 5:20:52 PM	Jun 20, 2011 5:20:00 PM	0

Follow-up Housing Inspection

Inspector Name	Inspection Timestamp	Insp Time (Min)	Inspection Result Status	Inspection Comments
Donald McPherson	6/21/2011		Violations Exist	Request: Result: See Initial Housing Inspection.

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd msg from Tammy Joy 332-8125 (6-20 5:20) Beg Bugs and sparking wires. Bugby guy only comes in for 5-10 minutes. Tired of having to replace beds and furniture. Have pictures of bite marks on Daughter. Several tenants in the apartment having the same problem with bugs.	Jun 21, 2011 12:23:31 PM	Jun 21, 2011 12:23:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy 332-8125 Left msg to put together a complete list so we don't have to make more than one inspection.	Jun 21, 2011 12:24:59 PM	Jun 21, 2011 12:24:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd VM (6-21 12:23) From Tammy wiring in bedroom plug is all black and sparks, Can't run the toaster and the Microwave at the same time, light in baby's room is not very safe and the fan itself, wall is cracked and my baby has asthma, mold, Replaced sink on top of mold, floor is replaced over mold, Carol on the second floor is always losing her power. LI puts a lock on the door to the electrical panel	Jun 21, 2011 7:02:43 PM	Jun 21, 2011 7:02:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Shameyl Karger 939-8410 left msg	Jun 22, 2011 11:42:08 AM	Jun 22, 2011 11:42:00 AM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Shameyl Karger 939-8410 called got mad and hung up	Jun 22, 2011 11:54:56 AM	Jun 22, 2011 11:54:00 AM	0

Phone Call

Case History Report

For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 3

Description	Scheduled Date	Result Date	Time Spent
Shameyl Karger 939-8410 left msg "Hi Don this is Shamiel calling. When is it an emergency the tenants call the fire department or the police department or other thing. If it is not emergency I have to give the tenants a 24 hour for me to enter to the property. I can't just take you and the other city inspection into people's homes. This is against the law. If you force me I gona have to call my attorney to contact the City Manager. You've giving me a hard time for the past two days. That is the leaking at Woodford St. was telling you was a lie. You talked to the tenant, her daughter, and she said that they have no leaking what so ever. You still went in and inspected and was no leaking. And when you are telling me to go fire the contract with the Bug Beaters that they didn't do a good job hire another one. This is again against the law. If I do that they will come after you. So could you please calm down. I have to make that things that legal so it works for everybody. I can't make things just because you like it. So you can call me and Momhamd will call you when	Jun 22, 2011 12:10:56 PM	Jun 22, 2011 12:10:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd five page fax from Mohamed Kargar consisting of reports from "Bugsy's Pest Control 1-88-883-5030". One report appears to be for Apartment #1 dated 3-7-11. Scanned and stored on "G" drive.	Jun 22, 2011 12:30:44 PM	Jun 22, 2011 12:30:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd call from Mohamed confirming that I received the fax.	Jun 22, 2011 12:50:17 PM	Jun 22, 2011 12:50:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Left msg for Tammy Joy 332-8125 to inform her that Shameyl will have an exterminator come out. Also I would like to schedule an appointment for the electrical inspector and me to come out	Jun 22, 2011 5:34:16 PM	Jun 22, 2011 5:34:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Tammy Joy called. Set an appointment for 6-23 2:30	Jun 22, 2011 6:21:09 PM	Jun 22, 2011 6:21:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy 332-8125 to cancel our meeting due to inspections and Staff Meeting. She said I could call Duran 807-5927	Jun 23, 2011 6:40:56 PM	Jun 23, 2011 6:40:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Duran 807-5927 to schedule a meeting. VM has not been set up.	Jul 5, 2011 4:18:08 PM	Jul 5, 2011 4:18:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy 332-8125. Bugsy came out but they were not on the list. Contract with Mohamed in not legal because he has not provided the tenants with covers. He is coming out again on Wednesday. She had to through out sofa that has thousands of bugs. Bugs are coming out of the walls. Daughter fell off porch because of the broken railing. I'll call her tomorrow to set up a time.	Jul 5, 2011 4:24:24 PM	Jul 5, 2011 4:24:00 PM	0

Phone Call

Case History Report

For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 4

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy and left msg that we would be out at 1:00	Jul 6, 2011 12:06:46 PM	Jul 6, 2011 12:06:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd VM from Tammy (10:20) that 1:00 would be OK. She wanted a call back.	Jul 6, 2011 3:09:29 PM	Jul 6, 2011 3:09:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy 332-8125 and confirmed time.	Jul 6, 2011 3:13:15 PM	Jul 6, 2011 3:13:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Kyra Pardue #4 772-1125 left msg Knows about apt at 1:00 but they are spraying today. Can you inspect it sooner	Jul 6, 2011 3:34:56 PM	Jul 6, 2011 3:34:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Kyra Pardue 772-1125 left msg.	Jul 6, 2011 3:35:47 PM	Jul 6, 2011 3:35:00 PM	0.25

Follow-up Housing Inspection

Inspector Name	Inspection Timestamp	Insp Time (Min)	Inspection Result Status	Inspection Comments
Donald McPherson	7/6/2011		Violations Exist	<p>Request: Inspection due to additional complaints</p> <p>Result: Met on site with electrical inspector LaFlamme, Tenant of unit #1 Tammy Joy, Duran, and her daughter; Unit #2 Erin Coffin, & #4 Kyra Pardue. Received written complaints from units #1, #2, #3, & #4. Inspected units #1 and #4</p> <p>Unit #1: Tenant complained about severe bed bug infestation. She said that Bugsy???'s Pest Control was out there today and used tape to cover over the locations in a mattress and holes in the walls to prevent bug entry. She also said the technician had one small can of spray for the entire 6 unit building.</p> <p>Tenant complained that the outlet in the front wall of the front bedroom was sparking and left black marks on the wall and outlet. Electrical inspector found no marks and outlet tested OK. He reviewed that you should always turn off the power before removing the plug from the outlet. Tenant said that the marks are not there because they have been cleaning due to the bed bugs</p> <p>Electrical outlet in Kitchen keeps tripping when toaster and microwave are turned on at the same time. Informed that some of these old buildings do not meet current</p>

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Received voice mail from Katy McGovern, 774-8211-1216, From Pine Tree Legal, asking about 167 Woodford Ave. I consulted with the Director who said that Legal was handling it and not to return call.	Jul 8, 2011 2:20:08 PM	Jul 8, 2011 2:20:00 PM	0

Notice of Violation Intial

Case History Report

For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 5

Notice Name Related Party Type Recipient Level Address Address Assoc. Type Document Issued Tracking Info

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Heather Rayor called 332-4941. Apt #3. She has bed bugs and would like to be notified when I am doing the reinspection.	Jul 14, 2011 7:26:00 PM	Jul 14, 2011 7:26:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Tammy Joy 332-8125. She has moved out.	Jul 27, 2011 1:34:46 PM	Jul 27, 2011 1:34:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Heather Rayor 332-4941 and left msg for update	Jul 27, 2011 1:36:48 PM	Jul 27, 2011 1:36:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Rec'd call from Heather Raynor 332-4941. Ceiling is now falling in the bathroom. Told her that I would reinspect on the 15th.	Aug 10, 2011 4:36:20 PM	Aug 10, 2011 4:36:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
The Director instructed me to inspect the whole building for Bed Bugs.	Oct 13, 2011 4:25:43 PM	Oct 13, 2011 4:25:00 PM	0

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Called Shameyl Karger 939-8410 and set an appointment for 1:00	Oct 13, 2011 4:28:23 PM	Oct 13, 2011 4:28:00 PM	0

Follow-up Housing Inspection

Inspector Name	Inspection Timestamp	Insp Time (Min)	Inspection Result Status	Inspection Comments
Donald McPherson	10/13/2011		Violations Exist	<p>Request: Inspect entire building as per the Director</p> <p>Result: Visited site with CEO Jon Rioux and Landlord Shameyl Kargar. Tenants allowed us access to all the units and voiced their concerns. #1 - Bed bugs everywhere. She says they told the landlord, Mohamed, about the problem. There was one treatment that took only 5 minutes to do. Male tenant arrived, Khaery Alhamdany 899-9937, and confirmed that the infestation was severe. They have not slept there in two days. #2 - No bedbugs in the 5 years that they have been there. #3 - Has bed bugs. Mattresses are in bags. #4 - Found 2 bed bugs in a year, one recently. #5 - No complaints, but they bomb every month and use Sleep Tight every two days. Apartment baseboard in lined with duct tape to prevent the movement of bugs. Jon Rioux informed the tenant that they are not allowed to treat bugs and should work with the landlord and pest control. #6 - No complaints. Note: Unit #3 is above unit #1.</p>

Phone Call

Description	Scheduled Date	Result Date	Time Spent
Reviewed conditions with the Director. Result: have the entire building treated with a	Oct 13, 2011	Oct 13, 2011	0

Case History Report
For Case ID: 2011-06-1424-HOUSING

Report generated on Dec 6, 2011 11:31:40 AM

Page 6

Description	Scheduled Date	Result Date	Time Spent
different method ASAP, today if possible.	5:55:49 PM	5:55:00 PM	

Phone Call

Description	Scheduled Date	Result Date	Time Spent
I called Shameyl 939-8410. Instructed her to have the entire building treated with a different method ASAP, today if possible. She said that i was harassing her and she will sue me personally. I told her that I was relaying the message from the Director and she should take it up with her. She also wanted to know why my phone number appears as unknown. I told her that I didn't set up the phones. Shameyl hung up.	Oct 13, 2011 6:16:24 PM	Oct 13, 2011 6:16:00 PM	0