



Account # _____

Bed Bug Treatment Service Agreement (Heat and Conventional)

Service Address

Client: Klearview Properties
Street: 271 Spring Street Units 2 & 3
City/State/Zip: Portland, ME 04101
Phone: (h) 207-797-0743 (w) _____
Email: Klearviewprop@aol.com
Fax: _____
Contact Name: Mark Libby

Billing Address

Client: _____
Street: _____
City/State/Zip: _____
Phone: (h) _____ (w) _____
Email: _____
Fax: _____
Contact Name: _____

Structure(s) / Unit (s) Covered (if multiple, a service schedule will be provided): Units 1-3 (rear 2 units not covered without initial inspection)

Service Programs

Modern offers 3 treatment plans for existing bed bug infestations and/or preventive treatment for potential infestation and re-infestation:

Plan 1 Initial Heat/Recurring Conventional Treatment: Modern will perform a one-time initial heat treatment (see details in Plan 3) to eradicate the existing bed bug infestation, followed by a recurring protocol of pesticide applications (typically monthly) to help prevent re-infestation. The material applied has a residual (ongoing) effect that is very effective at controlling bed bug populations.

Initial Treatment Fee: \$ _____ Follow-up Treatment Fee: \$ _____ Recurring Treatment Fee: \$ _____ per _____
This agreement covers a period of one (1) year – See page 2 for full Terms of Agreement. Amount Due With Agreement: \$ _____

Plan 2 Conventional Treatment: Modern will perform an initial conventional treatment with follow up treatments (usually 2-3 pesticide applications over a period of several weeks) to eradicate the existing bed bug infestation, followed by a recurring protocol of pesticide applications (typically monthly) to help prevent re-infestation. The material applied has a residual (ongoing) effect that is very effective at controlling bed bugs.

Initial Treatment Fee: \$ 300.00 Follow-up Treatment Fee: \$ 300.00 Recurring Treatment Fee: \$ 90.00 per month
This agreement covers a period of one (1) year – See page 2 for full Terms of Agreement. Amount Due With Agreement: \$ 0.00

Plan 3 One-time Heat Treatment: Modern will provide a one-time heat treatment (same heat treatment as Plan 1, but without the recurring protocol of pesticide applications). This option will eliminate the existing infestation but provides no residual impact or ability to control or prevent re-infestation. It is expected that after a heat treatment, a complete kill of all existing bed bugs in the area treated will occur. It is possible that some bed bugs may survive the treatment; however, these bed bugs have been traumatized by the heat treatment and will die within a short time. This Heat Treatment also includes a light amount of a powdered pesticide material applied to cracks and crevices and wall voids, etc.

One-time Heat Treatment Fee: \$ _____ **Amount Due With Agreement: \$ _____**

For all three plans, the treatment will be executed in accordance with Modern's Standard Operating Procedure (SOP). Modern's SOPs are based on generally accepted best practices and/or pesticide label instructions, as appropriate. Application of all pesticide materials will be done by licensed service professionals.

Payment Options: Credit Card (check one): VISA MC AMEX Cash Payment Check Payment

Client Obligations

For each service, client agrees to prepare the area to be treated in accordance with Modern's pre-treatment protocols provided before the agreement is signed. Proper preparation of the area is crucial to the success of the treatment; if preparation requirements are not followed, treatment may be postponed and/or additional fees may be incurred by the client.

One potential source of failure of a one-time heat treatment (Plan 3) is due to the re-introduction of bed bugs. Modern has no control over such situations and therefore cannot guarantee residual effect of the service. Given that the pre-treatment protocols are properly followed, the client can help prevent future re-infestation by being aware of the sources of bed bug infestations and avoiding any such situations. Client Initials _____

Service Guarantee

Modern assures that all work will be conducted professionally and in accordance with applicable standards and/or Modern's SOPs. Bed bug treatment Plans 1 & 2, as recurring services, carry Modern's traditional client satisfaction guarantee (see back side). Bed bug treatment Plan 3, as a one-time service, carries our standard one-time treatment guarantee. We warrant that we will do one-time work properly and in accordance with our SOP. If it is determined that the one-time heat treatment was not executed properly, Modern will take appropriate corrective action at its sole discretion. With Plan 3, since it is a one-time treatment, no protection for re-infestation is expected, promised, or guaranteed. Furthermore, Modern is not responsible for loss of use of premises, or any injury, disease or illness caused, or allegedly caused, by bites or contamination of bed bugs or by any other insects.

Service Agreement

Ed Foley Advisor
Printed Name Title

Modern Signature Date

Printed Name Title

Client Signature Date

White: Home Office

Canary: Client