7-11 Store #04101 7-11 Incorporated

704 Congress Street P.O. Box 711

Portland, ME Dallas, TX

**Re: Noise Complaints – Trash Collection Before 7 am.**

To Whom It May Concern:

We have received complaints that the store at the above-mentioned location is having trash collection from its dumpster as early as 4 am. Please note that Section 14-187(b) of the City’s Land Use Ordinance limits external noise impacts prior to 7 am. as follows:

“(b) Noise: Except as provided in 14-183(1)(iii)(2) (relating to Drive-throughs), the volume of sound… generated shall not exceed sixty (60) decibels on the A scale between 7:00 a.m. and 9:00 p.m. and fifty-five (55) decibels on the A scale between 9:00 p.m. and 7:00 a.m., on impulse (less than one (1) second), at lot boundaries, excepting air raid sirens and similar warning devices.”

Please inform your trash collection company of this requirement and arrange to have the trash collected after 7 in the morning, or using methods that do not exceed this 55 dB limit.

We value your business’ contribution to the community but also need to protect the interests of neighboring residents in this densely developed part of Portland.

If you have any questions, please contact the City’s Zoning Administrator, Ann Machado, at 207-874-8709 or via email at [amachado@portlandmaine.gov](mailto:amachado@portlandmaine.gov).

Sincerely,

Jeff Levine

Director of Planning & Urban Development

cc: Jon Jennings, City Manager

Ann Machado, Zoning Administrator

Tammy Munson, Director of Inspections