



# Contract - Detailed

Pella Window and Door Showroom of Haverhill  
 45 Fondi Rd  
 Haverhill, MA 01832  
**Phone:** (978) 373-2500 **Fax:** (978) 373-7274

**Sales Rep Name:** Killary, Benjamin  
**Sales Rep Phone:** 978-490-0938  
**Sales Rep Fax:**  
**Sales Rep E-Mail:** killarybl@pellaboston.com

| Customer Information   | Project/Delivery Address   | Order Information   |
|--|--|---|
| <b>Jon Bradley</b><br>23 Pine St Apt 1<br><br>PORTLAND, ME 04102-3861<br><b>Primary Phone:</b> (207) 8381203<br><b>Mobile Phone:</b><br><b>Fax Number:</b><br><b>E-Mail:</b><br><b>Great Plains #:</b> 12159042<br><b>Customer Number:</b> 1008461406<br><b>Customer Account:</b> 1004430030 | <b>Bradley,Jon, Portland, ME,1952875</b><br>23 Pine St Apt 1<br><br><b>Lot #</b><br>PORTLAND, ME 04102-3861<br><b>County:</b> CUMBERLAND | <b>Quote Name:</b> Whole Unit<br><br><b>Order Number:</b> 741BK0107<br><b>Quote Number:</b> <b>9387821</b><br><b>Order Type:</b> Installed Sales<br><b>Payment Terms:</b> Deposit/C.O.D.<br><b>Tax Code:</b> ME TAX 5.5<br><b>Quoted Date:</b> 9/9/2017 |

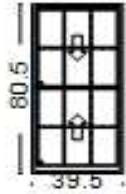
| Line # | Location:     | Attributes                      | Qty |
|--------|---------------|---------------------------------|-----|
| 10     | None Assigned | Delivery/Setup - Delivery/Setup | 1   |

| Line # | Location: | Attributes |
|--------|-----------|------------|
|--------|-----------|------------|

15 Kitchen

**Architect Reserve, Double Hung, 39.5 X 80.5**

**Qty**  
2



Viewed From Exterior

PK #  
1993

**1: Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 39 1/2 X 80 1/2

**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"

**Exterior Color / Finish:** Primed, Primed Aluminum

**Interior Color / Finish:** Linen White Interior

**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

**Hardware Options:** Spoon-Style Lock, Satin Nickel, No Limited Opening Hardware, Order Sash Lift

**Screen:** Half Screen, Standard EnduraClad, Black, Premium, InView™

**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-00259-00001, Performance Class CW, PG 40, Calculated Positive DP Rating 40, Calculated Negative DP Rating 40, Year Rated 08|11, Egress Meets Typical 5.7 sqft (E) (United States Only)

**Grille:** ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee

**Wrapping Information:** No Exterior Trim, No Interior Trim, 4 3/16", 4 3/8", Factory Applied, Pella Recommended Clearance, Perimeter Length = 240".

Frame Size: 39.5" X 80.5"

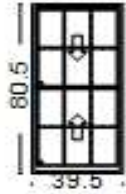
|  |     |   |
|--|-----|---|
| Trim_Stool and Apron - Add Stool and Apron Trim to Picture Frame             | Qty | 1 |
| Extra Layer EXT - Extra Layer Exterior Trim                                  | Qty | 1 |
| Extra Layer INT - Extra Layer Interior Trim                                  | Qty | 1 |
| Finish FF Trim - Finish Paint/Stain FF Interior Trim Only                    | Qty | 1 |
| FF > 60 Height - Install Full Frame Window > 60 inches Unit/Composite Height | Qty | 1 |
| FF < 48 wide - Install Full Frame Window 48 inches or less wide              | Qty | 1 |
| PI_Insulate Pockets - Insulate Weight Pockets                                | Qty | 1 |
| Misc. Labor - Miscellaneous Labor.   | Qty | 1 |
| Paint Ext-Trim - Paint Exterior Trim (pine only)                             | Qty | 1 |
| Paint Ext-Win - Paint Exterior Window  | Qty | 1 |

| Line # | Location: | Attributes | Qty |
|--------|-----------|------------|-----|
|--------|-----------|------------|-----|

20 Living Room

**Architect Reserve, Double Hung, 39.5 X 80.5**

2



Viewed From Exterior

PK #  
1993

**1: Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 39 1/2 X 80 1/2

**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"

**Exterior Color / Finish:** Primed, Primed Aluminum

**Interior Color / Finish:** Linen White Interior

**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

**Hardware Options:** Spoon-Style Lock, Satin Nickel, No Limited Opening Hardware, Order Sash Lift

**Screen:** Half Screen, Standard EnduraClad, Black, Premium, InView™

**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-00259-00001, Performance Class CW, PG 40, Calculated Positive DP Rating 40, Calculated Negative DP Rating 40, Year Rated 08|11, Egress Meets Typical 5.7 sqft (E) (United States Only)

**Grille:** ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee

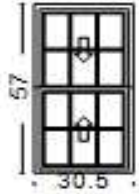
**Wrapping Information:** No Exterior Trim, No Interior Trim, 4 3/16", 4 3/8", Factory Applied, Pella Recommended Clearance, Perimeter Length = 240".

**Frame Size:** 39.5" X 80.5"

|   |     |   |
|---|-----|---|
| <b>Trim_Stool and Apron - Add Stool and Apron Trim to Picture Frame</b>                   | Qty | 1 |
| <b>Extra Layer EXT - Extra Layer Exterior Trim</b>  | Qty | 1 |
| <b>Extra Layer INT - Extra Layer Interior Trim</b>  | Qty | 1 |
| <b>Finish FF Trim - Finish Paint/Stain FF Interior Trim Only</b>                          | Qty | 1 |
| <b>FF &gt; 60 Height - Install Full Frame Window &gt; 60 inches Unit/Composite Height</b> | Qty | 1 |
| <b>FF &lt; 48 wide - Install Full Frame Window 48 inches or less wide</b>                 | Qty | 1 |
| <b>PI_Insulate Pockets - Insulate Weight Pockets</b>                                      | Qty | 1 |
| <b>Misc. Labor - Miscellaneous Labor.</b>   | Qty | 1 |
| <b>Paint Ext-Trim - Paint Exterior Trim (pine only)</b>                                   | Qty | 1 |
| <b>Paint Ext-Win - Paint Exterior Window</b>  | Qty | 1 |

| Line # | Location: | Attributes | Qty |
|--------|-----------|------------|-----|
|--------|-----------|------------|-----|

|    |               |  |   |
|----|---------------|--|---|
| 25 | Bedroom Units | <b>Impervia, Double Hung, 30.5 X 57, Black</b> | 2 |
|----|---------------|--|---|



Viewed From Exterior

PK #  
1993

**1: Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 30 1/2 X 57

**General Information:** Standard, Duracast®, Block, Foam Insulated, 3", 3"

**Exterior Color / Finish:** Black

**Interior Color / Finish:** Black

**Glass:** Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

**Hardware Options:** Cam-Action Lock, Satin Nickel

**Screen:** Full Screen, InView™

**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-126-00556-00001, Performance Class LC, PG 30, Calculated Positive DP Rating 30, Calculated Negative DP Rating 30, Year Rated 08, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** GBG, No Custom Grille, 3/4" Contour, Traditional (3W2H / 3W2H), Black, Black

**Wrapping Information:** Replacement Precision Fit Kit, No Exterior Trim, No Interior Trim, Pella Recommended Clearance, Perimeter Length = 175".

Frame Size: 30.5" X 57"

|   |     |   |
|---|-----|---|
| PI_Insulate Pockets - Insulate Weight Pockets | Qty | 1 |
| PI_Pocket >72 inch - Pocket > 72 Inch Height  | Qty | 1 |
| Pocket Installation - Pocket Installation     | Qty | 1 |
| Material - Pocket Material                    | Qty | 1 |
| Extra Layer EXT - Extra Layer Exterior Trim   | Qty | 1 |

| Line # | Location: | Attributes | Qty |
|--------|-----------|------------|-----|
|--------|-----------|------------|-----|

|    |               |  |   |
|----|---------------|--|---|
| 30 | None Assigned | <b>Lead Safe Install - Lead Safe Install</b> | 3 |
|----|---------------|--|---|

## Thank You For Purchasing Pella® Products

**PELLA WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor Pella Windows & Doors will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](http://Insynctive.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

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#### **ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")**

**YOU** and Pella and its subsidiaries and the Pella Branded Distributor **AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](http://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

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#### Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to muller and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

## **Project Checklist Review (Installed Orders Only)**

### **Before the Installation the Homeowner agrees to do the following:**

Obtain Condo Association Approval

Obtain Historic Approval  
Remove existing shutters and awnings  
Remove air conditioners  
Remove existing shades, drapes, window treatments, wall hangings, and personal belongings  
Move furniture at least 3 feet away from work area  
Tie or cut back trees, bushes and shrubs in the work area  
Arrange to have alarm system and doorbells disconnected  
Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor  
Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

**Before the Installation Pella agrees to do the following:**

Obtain Building Permit (When required)  
Prefinish products when purchased in contract

**During the Installation the Homeowner agrees to do the following:**

Keep pets safely away from work area  
Keep children safely away from work area  
Allow Pella Installer room to work safely within your home

**During the Installation Pella agrees to do the following:**

Deliver and unload products purchased per contract  
Place and remove drop cloths in work area then vacuum, and remove all debris at end of day  
Remove existing product, including storm windows, and dispose of it unless otherwise specified  
Install all products using method specified in contract per Pella Installation Instructions  
Replace interior and/or exterior trim only if purchased  
If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.  
If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass  
Install non-Pella entry door lockset provided by you. Pella is not responsible for it's quality or performance

**After the Installation the Homeowner agrees to do the following:**

Be available for completion and sign off to verify all products purchased are in working order  
Reinstall existing shutters and awnings  
Re-install existing shades, drapes, window treatments, wall hangings, and reposition furniture  
Arrange to have alarm system and doorbells reinstalled  
Reinstall air conditioners  
Remove stickers from product and save for energy rebate and tax purposes  
Wash all interior & exterior glass surfaces  
Fill nail holes and joints on interior trim if windows are to be stained (after staining)  
Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased

\_\_\_\_\_ Project Checklist has been reviewed  
Customer initial

\_\_\_\_\_ Product Only Addendum has been reviewed

Customer initial

Credit Card Account #: Last 4 Digits \_\_\_\_\_

Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

Charge final payment to same account  
(Upon substantial completion) \_\_\_\_\_  
Customer initial

**Project Checklist has been reviewed**

\_\_\_\_\_  
Customer Name (Please print)

\_\_\_\_\_  
Pella Sales Rep Name (Please print)

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Pella Sales Rep Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

\_\_\_\_\_  
Credit Card Approval Signature

| Order Totals            |                    |
|-------------------------|--------------------|
| Taxable Subtotal        | \$9,875.14         |
| Sales Tax @ 5.5%        | \$543.13           |
| Non-taxable Subtotal    | \$5,709.45         |
| <b>Total</b>            | <b>\$16,127.72</b> |
| <b>Deposit Received</b> | <b>\$7,998.61</b>  |
| <b>Amount Due</b>       | <b>\$8,129.11</b>  |