

### SIGN LEGEND

- S-1 STOP SIGN
- S-2 EMERGENCY/STRAIGHT ARROW  
PARKING GARAGE M/STRAIGHT ARROW  
DROP OFF/PICKUP/RIGHT ARROW
- S-3 DROP OFF/PICKUP/LEFT ARROW
- S-4 THRU LANE/NO PARKING (SUSPENDED  
FROM CEILING ABOVE)
- S-5 DROP OFF/PICKUP (SUSPENDED FROM  
CEILING ABOVE)
- S-6 DROP OFF/PICKUP/STRAIGHT ARROW  
EXIT/RIGHT ARROW (SUSPENDED FROM  
GARAGE CEILING)
- S-7 EXISTING PARK SIGN TO REMAIN



Vehicles entering the site at the patient drop-off / pick-up area will be directed right to travel around the loop. A median will be constructed at the site access to prevent drivers from directly accessing the visitor garage without going around the loop. As the vehicles complete their drop-off or pick-up, they will have the choice of going straight to exit onto Congress Street or turning right to enter the visitor garage. This design allows vehicle interconnection between the patient loop and visitor garage without recirculating onto Congress Street, which can further reduce congestion and increase safety. Vehicles wishing to park and not drop-off or pick-up can use the existing full movement access to the visitor garage onto Congress St..

There will be exterior signage and interior signage that supports the traffic flow described above. Exterior signs will differentiate the Congress St patient pick-up / drop-off from the existing patient and visitor garage entrance. Signs within the existing patient and visitor garage will direct exiting traffic and traffic intending to pick-up a patient. Signs within the circle drive will direct traffic intending to exit the site and traffic intending to enter the patient and visitor parking garage. In addition to signs supporting the traffic flow, traffic exiting the patient and visitor garage will have a stop sign to support safe pedestrian access to the building's entrance.

There is enough length within the entrance loop for approximately 11 vehicles to queue on-site without backing onto Congress Street. Traffic engineers observed the exiting entrance on Bramhall St to better understand the frequency and volume of queueing at a MMC entrance. Traffic engineers observed a maximum of 9 queued vehicles. The volume of patient pick-ups and drop-offs will be split between the existing entrance and the proposed new entrance in the future.

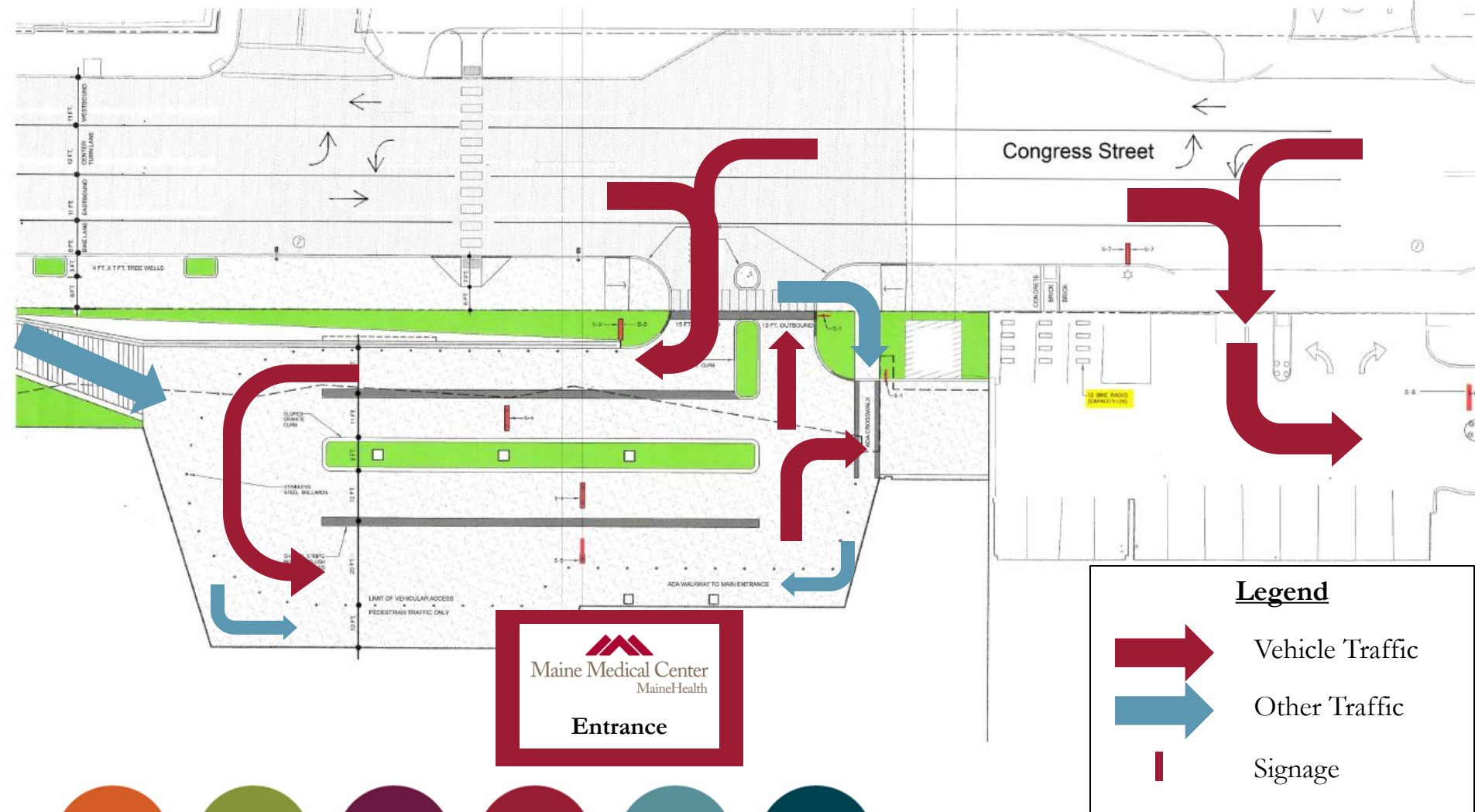
MMC intends to support the operations of the Congress St. entrance with valet service. Valet parking will improve the flow of the circular drive. In addition, valet attendants will assist individuals who do not wish to take advantage of the service by providing directions when needed.

At the October 23, 2018 Planning Board workshop, a planning board member commented that snow melters would be an excellent addition to the Congress St. entrance. MMC will be adding snow melters to this entrance.




MMC will continue to support the patient arrival experience by communicating with patients and their families in advance of scheduled appointments. These communications include details about the correct hospital entrance and parking location.



# Patient or Visitor Arrival

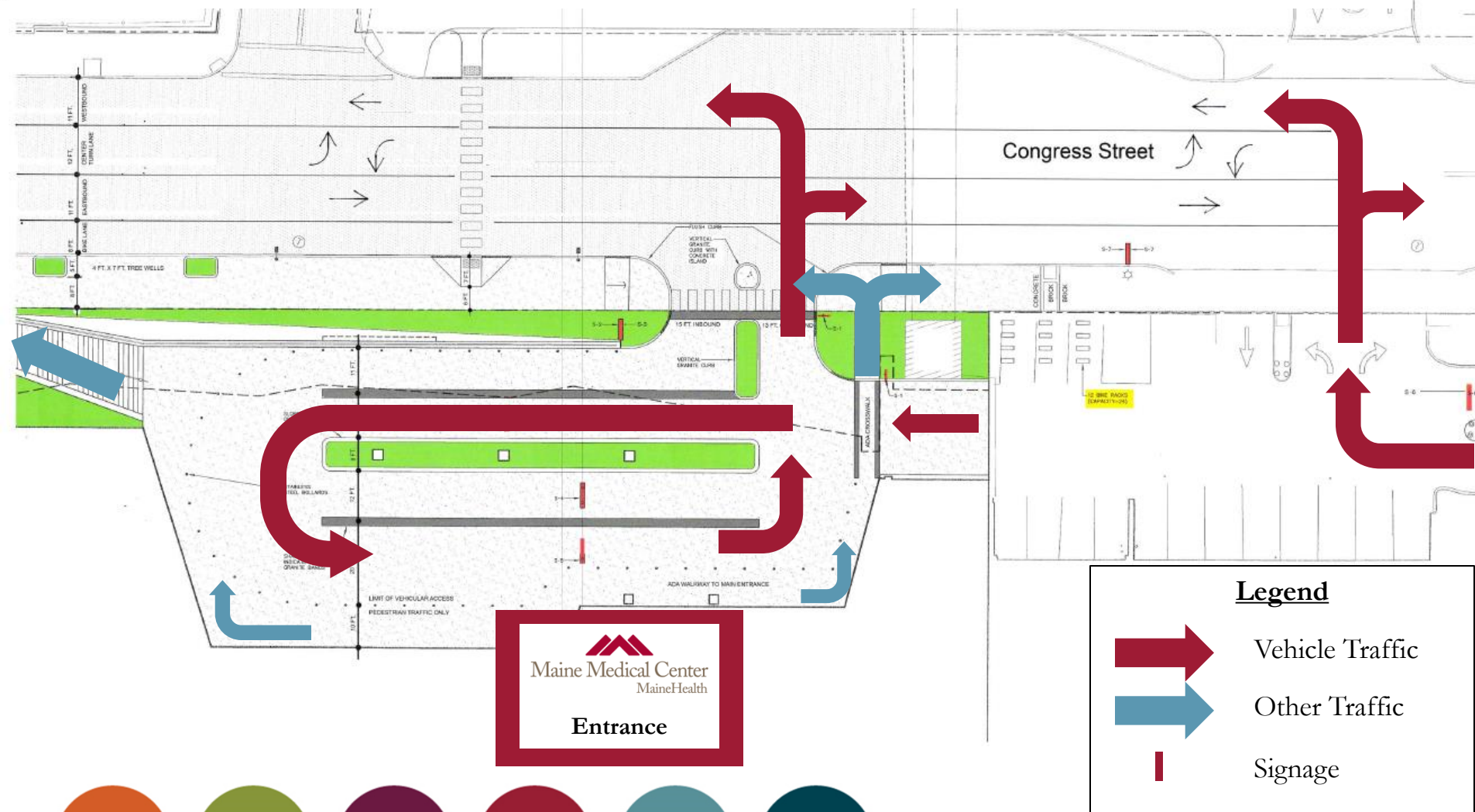


**Legend**




-  Vehicle Traffic
-  Other Traffic
-  Signage

- Act with kindness and compassion.
- Be an active listener.
- Be a role model.
- Set high standards.
- Take responsibility.
- Embrace change.

# Patient or Visitor Departures



**Legend**

-  Vehicle Traffic
-  Other Traffic
-  Signage

- Act with kindness and compassion.
- Be an active listener.
- Be a role model.
- Set high standards.
- Take responsibility.
- Embrace change.