



Contract - Detailed

Pella Window and Door Showroom of Haverhill
 45 Fondi Rd
 Haverhill, MA 01832
Phone: (978) 373-2500 **Fax:** (978) 373-7274

Sales Rep Name: Killary, Benjamin
Sales Rep Phone: 978-490-0938
Sales Rep Fax:
Sales Rep E-Mail: killarybl@pellaboston.com

Customer Information	Project/Delivery Address	Order Information
Frank Lee 240 State St Apt 5 PORTLAND, ME 04101-2366 Primary Phone: (646) 6758660 Mobile Phone: Fax Number: E-Mail: Great Plains #: 11960149 Customer Number: 1008395865 Customer Account: 1004350397	Lee, Frank, 1923205 240 State St Apt 5 Lot # Portland, ME 04101-2366 County:	Quote Name: Lee, Frank, 1923205 Order Number: 741BK0066 Quote Number: 9175920 Order Type: Installed Sales Payment Terms: Tax Code: ME TAX 5.5 Quoted Date: 7/12/2017

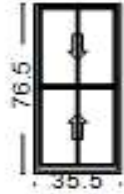
Line #	Location:	Attributes	Qty
10	None Assigned	Delivery/Setup - Delivery/Setup	1

Line #	Location:	Attributes	Qty
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15 side front/back kit

Architect, Double Hung, 35.5 X 76.5, Black

Qty
3



Viewed From Exterior

PK #
1990

1: Non-Standard Size Non-Standard Size Double Hung, Equal

Frame Size: 35 1/2 X 76 1/2

General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"

Exterior Color / Finish: Painted, Standard Enduraclad, Black

Interior Color / Finish: Prefinished White Interior

Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Hardware Options: Cam-Action Lock, Satin Nickel, No Limited Opening Hardware, Order Sash Lift

Screen: Half Screen, Standard EnduraClad, Black, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD PEL-N-179-01139-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Meets Typical 5.7 sqft (E) (United States Only)

Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 2W1H), Putty Glaze, Ogee

Wrapping Information: Foldout Fins, Factory Applied, No Exterior Trim, No Interior Trim, 4 3/16", 5 1/2", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 224".

Frame Size: 35.5" X 76.5"

Trim_ Stool and Apron - Add Stool and Apron Trim to Picture Frame	Qty	1
Finish FF Trim - Finish Paint/Stain FF Interior Trim Only	Qty	1
FF > 60 Height - Install Full Frame Window > 60 inches Unit/Composite Height	Qty	1
FF < 48 wide - Install Full Frame Window 48 inches or less wide	Qty	1
Lead Safe Install - Lead Safe Install	Qty	1
Extra Layer EXT - Extra Layer Exterior Trim	Qty	1
Paint Ext-Trim - Paint Exterior Trim (pine only)	Qty	1

Line #	Location:	Attributes	Qty
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20 Narrow Side Face

Architect, Double Hung, 19.5 X 76.5, Black

Qty
2



Viewed From Exterior

PK #
1990

1: Non-Standard Size Non-Standard Size Double Hung, Equal

Frame Size: 19 1/2 X 76 1/2

General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"

Exterior Color / Finish: Painted, Standard Enduraclad, Black

Interior Color / Finish: Prefinished White Interior

Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude STC 3mm/5mm Combination

Hardware Options: Cam-Action Lock, Satin Nickel, No Limited Opening Hardware, Order Sash Lift

Screen: Half Screen, Standard EnduraClad, Black, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.28, VLT 0.52, CPD PEL-N-179-01385-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements

Grille: No Grille,

Wrapping Information: Foldout Fins, Factory Applied, No Exterior Trim, No Interior Trim, 4 3/16", 5 1/2", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 192".

Frame Size: 19.5" X 76.5"

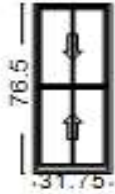
Trim_ Stool and Apron - Add Stool and Apron Trim to Picture Frame	Qty	1
Finish FF Trim - Finish Paint/Stain FF Interior Trim Only	Qty	1
FF > 60 Height - Install Full Frame Window > 60 inches Unit/Composite Height	Qty	1
FF < 48 wide - Install Full Frame Window 48 inches or less wide	Qty	1
Lead Safe Install - Lead Safe Install	Qty	1
Extra Layer EXT - Extra Layer Exterior Trim	Qty	1
Paint Ext-Trim - Paint Exterior Trim (pine only)	Qty	1

Line #	Location:	Attributes	Qty
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25 Middle Front Face

Architect, Double Hung, 31.75 X 76.5, Black

Qty
2



Viewed From Exterior

PK #
1990

1: Non-Standard Size Non-Standard Size Double Hung, Equal

Frame Size: 31 3/4 X 76 1/2

General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"

Exterior Color / Finish: Painted, Standard Enduraclad, Black

Interior Color / Finish: Prefinished White Interior

Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude STC 3mm/5mm Combination

Hardware Options: Cam-Action Lock, Satin Nickel, No Limited Opening Hardware, Order Sash Lift

Screen: Half Screen, Standard EnduraClad, Black, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD PEL-N-179-01387-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Meets Typical 5.7 sqft (E) (United States Only)

Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 2W1H), Ogee, Ogee

Wrapping Information: Foldout Fins, Factory Applied, No Exterior Trim, No Interior Trim, 4 3/16", 5 1/2", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 217".

Frame Size: 31.75" X 76.5"

Trim_ Stool and Apron - Add Stool and Apron Trim to Picture Frame	Qty	1
Finish FF Trim - Finish Paint/Stain FF Interior Trim Only	Qty	1
FF > 60 Height - Install Full Frame Window > 60 inches Unit/Composite Height	Qty	1
FF < 48 wide - Install Full Frame Window 48 inches or less wide	Qty	1
Lead Safe Install - Lead Safe Install	Qty	1
Extra Layer EXT - Extra Layer Exterior Trim	Qty	1
Paint Ext-Trim - Paint Exterior Trim (pine only)	Qty	1

Line #	Location:	Attributes	Qty
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30 Reinstall Storm win

Misc. Labor - Miscellaneous Labor.

Qty
1

Thank You For Purchasing Pella® Products

PELLA WARRANTY:

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor Pella Windows & Doors will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at insynctive.pella.com. By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Project Checklist Review (Installed Orders Only)

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Before the Installation the Homeowner agrees to do the following:

Obtain Condo Association Approval
Obtain Historic Approval
Remove existing shutters and awnings
Remove air conditioners
Remove existing shades, drapes, window treatments, wall hangings, and personal belongings
Move furniture at least 3 feet away from work area
Tie or cut back trees, bushes and shrubs in the work area
Arrange to have alarm system and doorbells disconnected
Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor
Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

Before the Installation Pella agrees to do the following:

Obtain Building Permit (When required)
Prefinish products when purchased in contract

During the Installation the Homeowner agrees to do the following:

Keep pets safely away from work area
Keep children safely away from work area
Allow Pella Installer room to work safely within your home

During the Installation Pella agrees to do the following:

Deliver and unload products purchased per contract
Place and remove drop cloths in work area then vacuum, and remove all debris at end of day
Remove existing product, including storm windows, and dispose of it unless otherwise specified
Install all products using method specified in contract per Pella Installation Instructions
Replace interior and/or exterior trim only if purchased
If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.
If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass
Install non-Pella entry door lockset provided by you. Pella is not responsible for it's quality or performance

After the Installation the Homeowner agrees to do the following:

Be available for completion and sign off to verify all products purchased are in working order
Reinstall existing shutters and awnings
Re-install existing shades, drapes, window treatments, wall hangings, and reposition furniture
Arrange to have alarm system and doorbells reinstalled
Reinstall air conditioners
Remove stickers from product and save for energy rebate and tax purposes
Wash all interior & exterior glass surfaces
Fill nail holes and joints on interior trim if windows are to be stained (after staining)
Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased

_____ Project Checklist has been reviewed

Customer initial

_____ Product Only Addendum has been reviewed

Customer initial

Credit Card Account #: Last 4 Digits _____

Expiration Date: _____ / _____

Charge final payment to same account _____
(Upon substantial completion) Customer initial

Project Checklist has been reviewed

Customer Name (Please print)

Pella Sales Rep Name (Please print)

Customer Signature

Pella Sales Rep Signature

Date

Date

Credit Card Approval Signature

Order Totals	
Taxable Subtotal	\$10,792.40
Sales Tax @ 5.5%	\$593.58
Non-taxable Subtotal	\$6,392.80
Total	\$17,778.78
Deposit Received	\$17,148.89
Amount Due	\$629.89