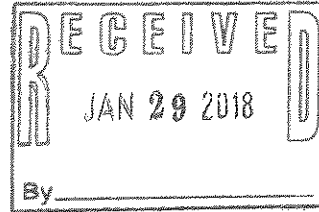




5 Provost Dr., Windham, ME 04062 Main: 207-782-8822 Fax: 207-893-8164

www.hoodz.us.com

January 26, 2018



Bob Wong
Green Elephant
608 Congress St.
Portland, ME 04101

Dear Restaurant Owner:

This letter is to inform you that we, Hoodz of Southern Maine, are officially terminating our service plan agreement with your facility. In servicing your account there have been several lapses in recommended service(s) due to your refusal to the agreed upon service intervals of every 3 months. Due to these ongoing issues, we can no longer provide service to your facility as of 1/26/18

Your last date of service 10/1/17 and Expiration date of sticker and Insurance Liability expires on the same date. A copy of this letter has been sent to your local Fire Department.

We pride ourselves in servicing our accounts to NFPA (National Fire Protection Association) standards that you chose not to be compliant on and that our company upholds.

Sincerely,

Paul Vail, President
Hoodz of Southern Maine

A handwritten signature in dark ink, appearing to read "Paul Vail".

Cc: Portland Fire Department