

037-E003

# CONGRESS SQUARE PLAZA APARTMENTS

www.harbormgmt.com

10 Congress Square Plaza - Portland, ME 04101  
Tel: 207-775-2440 • TTY: 800-437-1220 • Fax: 207-772-4273 • congresssquare@harbormgmt.com

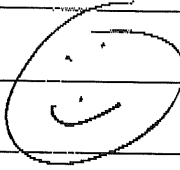
## FACSIMILE TRANSMITTAL SHEET

TO: Susanna HUNT FROM: Kathleen Conway  
 COMPANY: City of Portland DATE: July 12  
 FAX: \_\_\_\_\_ PAGES INCLUDING COVER: 5  
 PHONE: 874-8716 SENDER'S REFERENCE NO.: \_\_\_\_\_  
 RE: Unit 201 YOUR REFERENCE NO.: \_\_\_\_\_

<input type="checkbox"/> URGENT	<input type="checkbox"/> FOR REVIEW	<input type="checkbox"/> PLEASE COMMENT	<input type="checkbox"/> PLEASE REPLY	<input type="checkbox"/> PLEASE RECYCLE
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NOTES:

Please see report  
INDICATING treatment on Unit  
201  
ON July 6, 2010  
July 12, 2010

 Kathleen Conway





Pest and Termites Control Since 1893

Waltham Services  
817 Moody Street  
Waltham, MA 02453  
781-893-1810

Waltham Services, Inc  
15 Pleasant Hill St  
Suite 103  
Scarborough, ME 04074  
800-654-9382

# Integrated Pest Management Detailed Service Report #1868176

**Client:** 935314  
CONGRESS SQUARE ASSOC  
10 CONGRESS SQUARE PLZ  
PORTLAND, ME 04101-2871

**Service Location:** 935314  
CONGRESS SQUARE ASSOC  
10 CONGRESS SQUARE PLZ  
PORTLAND, ME 04101-2871

Customer Signature:

Technician Signature:

Licenses/Certifications

ME - COA43794/3B 7A 7E 7G

Time In: 07/06/2010 09:28:03 AM  
Time Out: 07/06/2010 10:48:41 AM

Terms: NET 10 DAYS  
PO #:

Kelly B

HEATHER EMMONS

**Order #**  
1868176

**Service Date**  
07/06/2010

**Service Description**  
COMMERCIAL PEST CONTROL

### General Comments

July 2010 Service. Thank you for letting us serve you!

### Material Summary

Material Applied	EPA # Lot #	Active Ingredient Dilution Factor	Finished Quantity Undiluted Qty	Application Equipment Application Method	Sq/Cu Ft Applied Weather
Bedlam <i>Target Pests: Bed Bugs</i> <i>Areas Applied: Unit 201, [REDACTED]</i>	1021-1767 n/a	Esfenvalerate 1	8.000 Fluid Ounce 8.000 Fluid Ounce	SPOT	
CB-80 Extra <i>Target Pests: Bed Bugs</i> <i>Areas Applied: Unit 201</i>	9444-175 n/a	Pyrethrins, Piperonyl Bu 1	5.000 Fluid Ounce 5.000 Fluid Ounce	SPOT	
ExciteR <i>Target Pests: Bed Bugs</i> <i>Areas Applied: Unit 201, [REDACTED]</i>	655-798 n/a	Pyrethrins, Piperonyl Bu 2.25	0.400 Gallon 0.900 Gallon	SPOT	
Genrol IGR Concentrate <i>Target Pests: Bed Bugs</i> <i>Areas Applied: Unit 201, [REDACTED]</i>	2724-351 n/a	Hydroprene 1	0.400 Gallon 0.400 Gallon	SPOT	
Temprid SC <i>Target Pests: Bed Bugs</i> <i>Areas Applied: Unit 201, [REDACTED]</i>	432-1483 n/a	Imidacloprid, Cyfluthrin 0.54	0.400 Gallon 0.216 Fluid Ounce	SPOT	



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 Detailed Service Report #1868176**

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 PORTLAND, ME 04101-2871

**Service Location:** 935314  
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 10 CONGRESS SQUARE PLZ  
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**Deficiencies/Observations Resolved This Visit**

Area/Device	Deficiency or Observation	Severity	Responsibility	Created
None Noted.				

**Pest Summary**

Pest Activity	Quantity	Device Summary	With Activity	Without Activity	Total Inspected	Replaced	Device Exceptions	Removed	Skipped
None Noted.									

Additional pest findings may have been observed. Please see deficiencies and comments for more details.

**Area Inspections**

Area	Pest Findings	Time
INTERIOR -> 2ND FLOOR -> Unit 201 Comment: Inspected unit, bed bugs found on tenants wheel chair and bed. Treated bedroom, bed, wheel chair and sofa. Will need a follow up to treat his other wheel chair.		10:45:37 AM
[REDACTED]		10:06:07 AM

**Device Inspection Details**

Device Name	Device Type	Activity	Pest Findings	Time
None Noted.				

Total Devices: 0

Skipped: 0

No Activity: 0

Activity: 0

**Material Application Details**

EPA #	Material Applied	Lot #	Concentration	Dilution Factor	Quantity	Time of Application
1021-1767	Bedlam	n/a	2.0000	1	4.000 Fluid Ounces	10:45:37 AM
Application Info: SPOT Target Pests: Bed Bugs Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						
1021-1767	Bedlam	n/a	2.0000	1	4.000 Fluid Ounces	10:45:09 AM
Application Info: SPOT Target Pests: Bed Bugs Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						
9444-175	CB-80 Extra	n/a	4.5000	1	5.000 Fluid Ounces	10:45:33 AM
Application Info: SPOT Target Pests: Bed Bugs Comment: Flushed out wheel chair Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						



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# Integrated Pest Management Detailed Service Report #1868177

**Client:** 935314  
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10 CONGRESS SQUARE PLZ  
PORTLAND, ME 04101-2871

**Service Location:** 935314  
CONGRESS SQUARE ASSOC  
10 CONGRESS SQUARE PLZ  
PORTLAND, ME 04101-2871

Customer Signature:

*Kathy Conway*

Kathy Conway

Technician Signature:

*Heather Emmons*

HEATHER EMMONS

Licenses/Certifications

ME - COA43794/3B 7A 7E 7G

Time In: 07/12/2010 09:07:16 AM

Terms: NET 10 DAYS

Time Out: 07/12/2010 10:26:29 AM

PO #:

**Order #**  
1868177

**Service Date**  
07/12/2010

**Service Description**  
COMMERCIAL PEST CONTROL

### General Comments

July 2010 Service. Thank you for letting us serve you!

### Material Summary

Material Applied	EPA # Lot #	Active Ingredient Dilution Factor	Finished Quantity Undiluted Qty	Application Equipment Application Method	Sq/Cu Ft Applied Weather
Bedlam	1021-1767 n/a	Esfenvalerate 1	9.000 Fluid Ounce 9.000 Fluid Ounce	SPOT	
Target Pests: Bed Bugs Areas Applied: Unit 201					
ExciteR	655-798 n/a	Pyrethrins, Piperonyl Butoxide 2.25	0.150 Gallon 0.338 Gallon	SPOT	
Target Pests: Bed Bugs Areas Applied: Unit 201					
Genrol IGR Concentrate	2724-351 n/a	Hydroprene 1	0.150 Gallon 0.150 Gallon	SPOT	
Target Pests: Bed Bugs Areas Applied: Unit 201					
Temprid SC	432-1483 n/a	Imidacloprid, Cyfluthrin 0.54	0.150 Gallon 0.081 Fluid Ounce	SPOT	
Target Pests: Bed Bugs Areas Applied: Unit 201					

### Open Deficiencies/Observations

Area/Device	Deficiency or Observation	Severity	Responsibility	Created
INTERIOR	Condition: #510: too much clutter around bed, clutter on floor, so area can be treated.	Low	Client	07/06/2010
INTERIOR -> 1ST FLOOR	Condition: #510: too much clutter around bed, clutter on floor, so area can be treated.	Low	Client	
INTERIOR -> 2ND FLOOR -> Unit 201 / wheel chairs and bed.	Condition: Bed bugs Action: Bed bugs.	Low	Client	07/06/2010

### Deficiencies/Observations Resolved This Visit

Area/Device	Deficiency or Observation	Severity	Responsibility	Created
None Noted.				

### Pest Summary

Pest Activity	Quantity	Device Summary Device Type	With Activity	Without Activity	Total Inspected	Device Exceptions Replaced	Removed	Skipped
None Noted.								

None Noted.

None Noted.

Additional pest findings may have been observed. Please see deficiencies and comments for more details.



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**Area Inspections**

Area	Pest Findings	Time
INTERIOR -> 2ND FLOOR -> Unit 201 Comment: Inspected and treated two wheel chairs, including the cushions and did a general spray since tenant wasn't home. No live activity found.		09:53:35 AM
INTERIOR -> 3RD FLOOR Comment: Tenant took in a used couch and bed frame.		10:08:05 AM

**Device Inspection Details**

Device Name	Device Type	Activity	Pest Findings	Time
None Noted.				

**Total Devices: 0**                      **Skipped: 0**                      **No Activity: 0**                      **Activity: 0**

**Material Application Details**

EPA #	Material Applied	Lot #	Concentration	Dilution Factor	Quantity	Time of Application
1021-1767	Bedlam	n/a	2.0000	1	6.000 Fluid Ounces	09:53:30 AM
Application Info: SPOT Target Pests: Bed Bugs Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						
[REDACTED]	[REDACTED]	n/a	2.0000	1	3.000 Fluid Ounces	10:08:03 AM
[REDACTED]						
655-798	ExciteR	n/a	n/a	2.25	0.150 Gallon	09:52:44 AM
Application Info: SPOT Target Pests: Bed Bugs Comment: Mixed with Temprid Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						
2724-351	Control IGR Concentrate	n/a	9.0000	1	0.150 Gallon	09:53:03 AM
Application Info: SPOT Target Pests: Bed Bugs Comment: Mixed with Temprid Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						
432-1483	Temprid SC	n/a	31.5000	0.54	0.150 Gallon	09:53:19 AM
Application Info: SPOT Target Pests: Bed Bugs Areas Applied: INTERIOR -> 2ND FLOOR -> Unit 201 Technician: HEATHER EMMONS						