

CITY CLERK
2007 OCT -4 A 11: 53

547 Congress Street Apt 4B
Portland ME 04101
October 4, 2007

City of Portland, Maine
Office of the City Clerk
389 Congress Street
Portland ME 04101

RE: The White Heart
License Outdoor Seating

Re: 037 BlockC016001
License # 2868

Attention: Linda C Cohen

This is a complaint against "The White Heart" 551 Congress St., for failure to abide by the Outdoor-seating permit that your office issued .

Specifically, The White Heart local manager has continued outside seating after September 30th in violation of the permit. I have spoken to two resident managers and have been ignored.

Also, the seating pattern has violated the use Permit Application Layout drawing by placing a red leather BENCH at the left of the doorway impeding egress in case of emergency evacuation. I have spoken to a resident manager and have been ignored.

I have contacted the Owners (Hodge), and they have not responded to me. I recommend that their renewal license be limited to 12:00 AM. Also, now that the Arts District has installed sidewalk planters, the configuration of seating ON CONGRESS STREET should be reduced in size to allow for adequate public right of way. They should utilize OAK STREET as is shown on the plan. That would reduce the noise level to Winslow Loft Condominium.

Very truly yours,



Robert C. Grano

Cc: 547 Cong WH word

