



Cumberland County YMCA

70 Forest Avenue, P.O. Box 1078

Portland, Maine 04104-1078

Phone: (207) 874-1111 ext. 113

Fax: (207) 874-1114

swantland@cumberlandcountymca.org

www.cumberlandcountymca.org

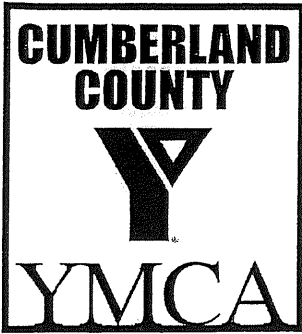
Suzanne Wantland

Executive Director

Greater Portland YMCA

Building strong kids, strong families & strong communities.





MEMORANDUM

COPY
Suzanne

To: Residents of the Greater Portland YMCA
 From: Mark Anderson
 Re: Bed Bugs & Other Critters
 Date: March 21, 2007

Casco Bay Regional Branch

14 Old South Freeport Road
 Freeport, Maine 04032
 P: 207-865-9600 • F: 207-865-0484

Cumberland County YMCA at Pineland Branch

25 Campus Drive
 New Gloucester, Maine 04260
 P: 207-688-2255 • F: 207-688-4700

Greater Portland Branch

70 Forest Avenue
 Portland, Maine 04101
 P: 207-874-1111 • F: 207-874-1114

Otter Pond Camp

Standish, ME 04084
 Mailing Address:
 70 Forest Avenue
 Portland, Maine 04101
 P: 207-874-1111 • F: 207-874-1114

Scarborough Family Branch Campaign Office

P.O. Box 188
 Scarborough, Maine 04070-0188
 P: 207-883-9600 • F: 207-874-1114

www.cumberlandcountyyymca.org

Our Mission

We build strong communities, families and individuals through programs that promote a healthy spirit, mind and body for everyone, regardless of ability to pay.



As most of you are aware, we have been experiencing – and combating – a problem with Bed Bugs within the Greater Portland YMCA facility. Unfortunately, this has become somewhat of a chronic problem citywide in Portland, so we are certainly not the only ones dealing with this issue.

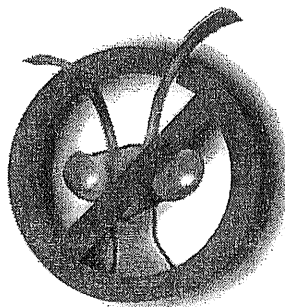
That said, our best option – and opportunity – to get this problem under control and taken care of, is swift and thorough action. Therefore, I would like to ask that all residents immediately inform me if they are experiencing – or even suspect they are experiencing – any form of Bed Bug exposure. This would include new and unexplained red, itchy welts on your skin – and/or actually seeing a Bed Bug in your room or living area. Adult bed bugs are about 1/4 inch long and reddish brown, with oval, flattened bodies. They are sometimes mistaken for ticks or cockroaches. The young Bed Bugs resemble the adults, but are smaller and somewhat lighter in color. Bed bugs do not fly, but can move quickly over floors, walls, ceilings and other surfaces. If you even suspect that you have spotted a Bed Bug in your room, please let me know as soon as possible.

Once bed bugs are introduced, they often spread room to room throughout a building. Unlike cockroaches that feed on waste, the level of cleanliness has little to do with most bed bug infestations. So please do not be embarrassed or hesitant to inform us of any indication of Bed Bugs in your room. The earlier we are able to treat for them, the less chance there will be that they will further invade other living areas here at the Greater Portland YMCA. I am asking for your help with this – together we can all make a big difference in bringing this under control. Please feel free to contact me with any questions or concerns.

Thank you in advance for your cooperation,

A handwritten signature in black ink that reads "Mark Anderson".

Mark Anderson
 Residence Director
 Greater Portland YMCA
 (207) 874- 1111 ext 127



Remit To:
100 Pleasant Street
Brunswick, ME 04011



Service
1-800-323-PEST (7378)
Billing
1-800-894-8800

INVOICE #	WORK DATE	TIME	DAY	ASSOCIATE	LICENSE	ACCOUNT
402094	4/16/07	8:49 AM	Monday	Joseph Hodgkins		4294400

Y M C A
70 FOREST AVE
P.O. BOX 1078
PORTLAND, ME 04101-2813

207-874-1111
MARK ANDERSON

COMMENTS
CALL AHEAD MARK ANDERSON TWO DAYS PRIOR LB, PMR, PO # 12449 GOOD TILL 06/30/05 NEED TO SERVICE BEFORE 5 AM PO# 14710 GOOD FROM 07/2005-06/2006

410 572 525
501 514
508 506
510 518
520

TARGET PEST	MATERIAL	EPA REG. #	CON. %	AREA	AMOUNT	METHOD	EQUIPMENT
BEDBUGS	TRADIE	499-429	51	Bedrooms	0.25 Ounce	Void Treatment	Bulb Duster

322
324
340
403
402
523
528
426
(502)

SERVICES	DESCRIPTION	QTY	AMOUNT
CR CI/R	Crawling Insect and Rodent Management	1	\$108.00

Tax \$0.00
Total \$108.00

Mark Anderson

Joseph Hodgkins

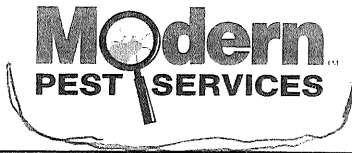
4/16/2007

Client Signature

Associate Signature

Date

Remit To:
100 Pleasant Street
Brunswick, ME 04011



Ed.

Service
1-800-323-PEST (7378)
Billing
1-800-894-8800

INVOICE #	WORK DATE	TIME	DAY	ASSOCIATE	LICENSE	ACCOUNT
411997	5/21/07	9:05 AM	Monday	Joseph Hodgkins		4294400

Y M C A
70 FOREST AVE
P.O. BOX 1078
PORTLAND, ME 04101-2813

207-874-1111
MARK ANDERSON

COMMENTS

TODAY I INSPECTED ROOMS 540 523 521
337 336 324 322 314 310 308 LIVE BEDBUG ACTIVITY FOUND IN 308 AND DEAD ACTIVITY IN 310 PLACED OUT ROACH BAIT
IN 314 ALTHOUGH NO ACTIVITY NOTICED CALL AHEAD MARK ANDERSON TWO DAYS PRIOR LB, PMR, PO.# 12449 GOOD TILL
06/30/05 NEED TO SERVICE BEFORE 5 AM PO# 14710 GOOD FROM 07/2005-06/2006

TARGET PEST	MATERIAL	EPA REG. #	CON. %	AREA	AMOUNT	METHOD	EQUIPMENT
COCKROACHES	ADVION ROACH BAIT	352-652	0.6	Bedrooms	5 Grams	Crack and Crevice	

Scott
Stevens

310 412 340
308 403 414
410

SERVICES	DESCRIPTION	QTY	AMOUNT
CR CI/R	Crawling Insect and Rodent Management.	1	\$108.00

Tax \$0.00
Total \$108.00

Mark Anderson

Joseph Hodgkins

5/21/2007

Client Signature

Associate Signature

Date