

City of Portland, Maine
Inspections Division
Complaints Detail Report

Support Staff Arthur Rowe

Category/Complaint: Housing / a 16 year old went to this peicing astablisment and got her nipples peirced without parent consent. **Census** 3.00

Date And Time: 10/06/2003 12:12 PM **Status:** Closed **Complaint No:** 2088

Parcel ID 032 N012001 **Prop Addr:** 424 FORE ST

Complainant: Sue Heeschen (207) 774-8444 (**Best Time To Reach:**

Addr: **Mood:** 0

Response to Complainant: 0

Status	Date	Forwarded To	Support Staff	Comment
Forwarded	10/06/2003	Inspections	Arthur Rowe	

Category/Complaint: Food Service / **Census** 3.00

Date And Time: 06/21/2004 10:09 AM **Status:** Closed **Complaint No:** 3613

Parcel ID 032 N012001 **Prop Addr:** 424 FORE ST

Complainant: **Best Time To Reach:**

Addr: **Mood:** 0

Response to Complainant: 0

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Support Staff Mike Nugent

Category/Complaint: Building / Complainant states that Soffritto's Restaurant on Wharf St. Has umbrellas for outside dining, and when the umbrellas are opened, they block traffic from making deliveries on the public way. **Census** 3.00

Date And Time: 05/13/2003 11:34 AM **Status:** Closed **Complaint No:** 1320

Parcel ID 032 N012001 **Prop Addr:** 424 FORE ST

Complainant:

Best Time To Reach:

Addr:

Mood: 0

Response to Complainant: 0

Status	Date	Forwarded To	Support Staff	Comment
Forwarded	05/13/2003	Inspections	Mike Nugent	

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Support Staff Suzanne Hunt

Category/Complaint: Food Service / They are thawing the meat in open containers. Moving rubber kitchen floor mats around and continuing to handle and cook food without washing hands. Food is not being kept at the proper temperature and is just sitting on the counters. Kitchen is (absolutely disgusting). There is a lot of cross contamination. Customer got extremely sick. He went back and looked around to observe the kitchen etc. In his words, he has NEVER seen anything more dirty or disgusting. **Census** 3.00

Date And Time: 12/01/2008 10:37 AM **Status:** Closed **Complaint No:** 12807

Parcel ID 032 N012001 **Prop Addr:** 424 FORE ST

Complainant:

Best Time To Reach:

Addr:

Mood: 0

Response to Complainant: 0

Inspection Outcome	Date	Status	Next Insp Date	Comment
	12/03/2008			complaint was investigated. Food temps good, asked PICV to date all food, removed several dented cans from storage area. Smh

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Support Staff Tom Markley

Category/Complaint: Taci/Trash / Dumpster/trashcans overflowing alley is a mess **Census** 3.00

Date And Time: 03/25/2002 10:19 AM **Status:** Closed **Complaint No:** 387

Parcel ID 032 N012001 **Prop Addr:** 424 FORE ST Street & Company

Complainant: Rhonda Birkbeck () 780-6456 (**Best Time To Reach:**

Addr: **Mood:** 0

Response to Complainant: 0

<i>Status</i>	<i>Date</i>	<i>Forwarded To</i>	<i>Support Staff</i>	<i>Comment</i>
Forwarded	03/25/2002	0	Tom Markley	

<i>Date</i>	<i>Time</i>	<i>Forward To</i>	<i>Support Staff</i>	<i>Response</i>
05/07/2002	3:20 PM	0	Tom Markley	responded on 3/26/02 and found the problem resolved

Total Nbr Of Complaints Reported: 5