

**City of Portland, Maine**  
**Inspections Division**  
**Complaints Detail Report**

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**Support Staff** NOT ASSIGNED

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**Category/Complaint:** Taci/Trash / Violator's are at 420 Fore St. (Joe's New York Pizza) they are putting there trash in the back of 178 Middle St. Business owners are complaining. **Census** 3.00

**Date And Time:** 12/07/2010 9:14 AM **Status:** Closed **Complaint No:** 15871

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

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**City of Portland, Maine**  
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**Support Staff** Arthur Rowe

**Category/Complaint:** Building / illegally placed sidewalk sign **Census** 3.00  
**Date And Time:** 10/14/2005 2:45 PM **Status:** Closed **Complaint No:** 6245  
**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST  
**Complainant:** **Best Time To Reach:**  
**Addr:** **Mood:** 0  
**Response to Complainant:** 0

**Category/Complaint:** Food Service / Roaches/ Complainant sitting by server station saw more roaches than she could count running up and down between the boards. **Census** 3.00  
**Date And Time:** 11/18/2005 1:26 PM **Status:** Closed **Complaint No:** 6438  
**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST  
**Complainant:** **Best Time To Reach:**  
**Addr:** **Mood:** 0  
**Response to Complainant:** 0

**Category/Complaint:** Other / Soffritto's have 3 side walk signs out. No permit has been taken out for this location. **Census** 3.00  
**Date And Time:** 01/21/2004 10:17 AM **Status:** Closed **Complaint No:** 2743  
**Parcel ID** 032 N011001 **Prop Addr:** 422 FORE ST sidewalk  
**Complainant:** Christopher Davis (207) 831-0669 ( **Best Time To Reach:**  
**Addr:** **Mood:** 0  
**Response to Complainant:** 0

<i>Status</i>	<i>Date</i>	<i>Forwarded To</i>	<i>Support Staff</i>	<i>Comment</i>
Forwarded	01/21/2004	Inspections	Arthur Rowe	

**Category/Complaint:** Housing / a 16 year old went to this peicing astablisment and got her nipples peirced without parent consent. **Census** 3.00  
**Date And Time:** 10/06/2003 12:12 PM **Status:** Closed **Complaint No:** 2088  
**Parcel ID** 032 N012001 **Prop Addr:** 424 FORE ST  
**Complainant:** Sue Heeschen (207) 774-8444 ( **Best Time To Reach:**  
**Addr:** **Mood:** 0  
**Response to Complainant:** 0

<i>Status</i>	<i>Date</i>	<i>Forwarded To</i>	<i>Support Staff</i>	<i>Comment</i>
Forwarded	10/06/2003	Inspections	Arthur Rowe	

**City of Portland, Maine**  
**Inspections Division**  
**Complaints Detail Report**

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**Support Staff** Arthur Rowe

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**Category/Complaint:** Food Service /

**Census** 3.00

**Date And Time:** 06/21/2004 10:09 AM **Status:** Closed

**Complaint No:** 3613

**Parcel ID** 032 N012001 **Prop Addr:** 424 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

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**Support Staff** Brian LaFlamme

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**Category/Complaint:** Fire Complaint / fire, per Chuck. /gg

**Census** 3.00

**Date And Time:** 09/25/2013 8:18 AM **Status:** Open

**Complaint No:** 26515

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

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**Support Staff** Chuck Fagone

**Category/Complaint:** Building / Iqbal from Dancing Elephant - 772-0072 or 641-9170 - Making complaint in regards to Mark Place - Put in Venting fan no permit, Signs on back of building no permit, Using access from the back side of Dancing Elephant to smoke and take customers in and out of buiding **Census** 3.00

**Date And Time:** 06/12/2013 2:36 PM **Status:** Closed **Complaint No:** 25449

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

<i>Date</i>	<i>Time</i>	<i>Forward To</i>	<i>Support Staff</i>	<i>Response</i>
07/01/2013	3:10 PM	0	Chuck Fagone	TPC to PJ regarding the need to pull a permit and have HP review and approve vent. She will discuss with Mark Deane. Set follow up for next week.
07/15/2013	9:57 AM	0	Chuck Fagone	TPC to PJ who advised that she told Mark to pull the after the fact permit. Stated that he has not done so as of yet and will need to.

<i>Inspection Outcome</i>	<i>Date</i>	<i>Status</i>	<i>Next Insp Date</i>	<i>Comment</i>
	06/17/2013	Re-Inspect 14 Days	7/1/2013	Per inspection and documentation received, Fan/ventilation system was installed without permit. Will send NOV with a follow up for 7/1.
	07/23/2013	Re-Inspect 14 Days	8/6/2013	Permit has not been pulled for work done. Sending second NOV
	08/07/2013	Passed		

**Category/Complaint:** Fire Complaint / Fire inspection, per chuck. **Census** 3.00

**Date And Time:** 09/19/2013 8:03 AM **Status:** Open **Complaint No:** 26514

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

<i>Inspection Outcome</i>	<i>Date</i>	<i>Status</i>	<i>Next Insp Date</i>	<i>Comment</i>
	09/19/2013	Posting Notice	9/30/2013	

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**Support Staff** Marland Wing

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**Category/Complaint:** Housing / No Heat

**Census** 3.00

**Date And Time:** 03/17/2003 2:19 PM **Status:** Closed **Complaint No:** 1084

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST Apartment # 3A

**Complainant:** Tammi Terison (207) 318-8921 ( **Best Time To Reach:**

**Addr:** **Mood:** 0

**Response to Complainant:** 0

<b>Status</b>	<b>Date</b>	<b>Forwarded To</b>	<b>Support Staff</b>	<b>Comment</b>
Open	03/17/2003	Inspections	Marland Wing	

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*Support Staff* Mike Nugent

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*Category/Complaint:* Building / Complainant states that Soffritto's Restaurant on Wharf St. Has umbrellas for outside dining, and when the umbrellas are opened, they block traffic from making deliveries on the public way. *Census* 3.00

*Date And Time:* 05/13/2003 11:34 AM *Status:* Closed *Complaint No:* 1320

*Parcel ID* 032 N012001 *Prop Addr:* 424 FORE ST

*Complainant:*

*Best Time To Reach:*

*Addr:*

*Mood:* 0

*Response to Complainant:* 0

<i>Status</i>	<i>Date</i>	<i>Forwarded To</i>	<i>Support Staff</i>	<i>Comment</i>
Forwarded	05/13/2003	Inspections	Mike Nugent	

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**Support Staff** Peter Merrow

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**Category/Complaint:** Building / Putting in HVAC unit on roof. Per Deb Andrews -sofFRITTO **Census** 3.00

**Date And Time:** 07/21/2005 9:31 AM **Status:** Closed **Complaint No:** 5858

**Parcel ID** 032 N010001 **Prop Addr:** 416 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

<b>Status</b>	<b>Date</b>	<b>Forwarded To</b>	<b>Support Staff</b>	<b>Comment</b>
Forwarded	07/21/2005	Inspections	Marland Wing	

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**Support Staff** Suzanne Hunt

**Category/Complaint:** Food Service / They are thawing the meat in open containers. Moving rubber kitchen floor mats around and continuing to handle and cook food without washing hands. Food is not being kept at the proper temperature and is just sitting on the counters. Kitchen is (absolutely disgusting). There is a lot of cross contamination. Customer got extremely sick. He went back and looked around to observe the kitchen etc. In his words, he has NEVER seen anything more dirty or disgusting. **Census** 3.00

**Date And Time:** 12/01/2008 10:37 AM **Status:** Closed **Complaint No:** 12807

**Parcel ID** 032 N012001 **Prop Addr:** 424 FORE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:** 0

**Response to Complainant:** 0

Inspection Outcome	Date	Status	Next Insp Date	Comment
	12/03/2008			complaint was investigated. Food temps good, asked PICV to date all food, removed several dented cans from storage area. Smh

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**Support Staff** Tom Markley

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**Category/Complaint:** Taci/Trash / Dumpster/trashcans overflowing alley is a mess **Census** 3.00

**Date And Time:** 03/25/2002 10:19 AM **Status:** Closed **Complaint No:** 387

**Parcel ID** 032 N012001 **Prop Addr:** 424 FORE ST Street & Company

**Complainant:** Rhonda Birkbeck ( ) 780-6456 ( **Best Time To Reach:**

**Addr:** **Mood:** 0

**Response to Complainant:** 0

<i>Status</i>	<i>Date</i>	<i>Forwarded To</i>	<i>Support Staff</i>	<i>Comment</i>
Forwarded	03/25/2002	0	Tom Markley	

<i>Date</i>	<i>Time</i>	<i>Forward To</i>	<i>Support Staff</i>	<i>Response</i>
05/07/2002	3:20 PM	0	Tom Markley	responded on 3/26/02 and found the problem resolved

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**Total Nbr Of Complaints Reported:** 14