

**City of Portland, Maine**  
**Inspections Division**  
**Complaints Detail Report**  
**From 11/1/2014 To 3/5/2015**

**Support Staff** George Froehlich

**Category/Complaint:** Sidewalk Snow/Ice / Roof Ice buildup complaint per George. 15 Exchange **Census** 3.00  
**Date And Time:** 02/27/2015 3:40 PM **Status:** Open **Complaint No:** 30132

**Parcel ID:** 032 F010001 **Prop Addr:** 9 EXCHANGE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:**

**Response to Complainant:**

LL Aware of Issue:

**LL Name/Phone:**

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/27/2015	Violations Exist	3/11/2015	Called PJ informed her she needs to remove ice ASAP. Will send NOV and follow up on 3/11/15

**Category/Complaint:** Sidewalk Snow/Ice / Ice complaint per George. Per Pedestrian **Census** 3.00

**Date And Time:** 02/11/2015 3:07 PM **Status:** Closed **Complaint No:** 30077

**Parcel ID:** 032 F014001 **Prop Addr:** 1 EXCHANGE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:**

**Response to Complainant:**

LL Aware of Issue:

**LL Name/Phone:**

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/11/2015	Failed	3/16/2015	Front staff contacted PJ and the management associated and instructed them to remove the dangerous ice and snow potential.
	02/12/2015	Follow up Required	3/16/2015	Ice removal in progress. Major hazzard removed owner's agent P.J. stated that they dealing with multiple storm related issues see pics in "Ice 2-15" folder in "G" Drive. Spoke with Tom - Public services and he informed me barricade was in place (by building owner) - confirmed 2/13/15 1:45. Sent NOV 2-13-2015
	02/18/2015	Follow up Required		Will follow up on Tuesday 2/17/15 PJ (Manager) Stated she will have maintenance block sidewalk until they can remove ice from building. Need to work after hours of Doctors Office. - Follow up 2/20/15
	02/19/2015	Passed		Ice removed from structure.

**Category/Complaint:** Sidewalk Snow/Ice / Ice buildup on roof complaint per George. **Census** 3.00

**Date And Time:** 02/27/2015 3:36 PM **Status:** Open **Complaint No:** 30130

**Parcel ID:** 032 I011001 **Prop Addr:** 30 EXCHANGE ST

**Complainant:**

**Best Time To Reach:**

**Addr:**

**Mood:**

**Response to Complainant:**

LL Aware of Issue:

**LL Name/Phone:**