

DIVISION OF ENVIRONMENTAL HEALTH  
MASTER COMPLAINT RECORD

INTAKE

COMPLAINT #: 10-255  
20202

ESTABLISHMENT CITED IN COMPLAINT & ID#: The Grill Room ID#

DATE/TIME OF OCCURRENCE: 10/9/10 9pm

INTAKE DATE/TIME OF COMPLAINT: 10/12/10 11:30am

LOCATION OF ESTABLISHMENT: Portland

COMPLAINT DESCRIPTION: Complainant and friend witnessed a glass being broken at the bar area, which went into the bar sink that held ice, juice bottles, and mixed drink bottles. The male bartender took a piece of glass out of this bin. The ice was never discarded the whole time the complainant and friend were sitting there. The complainant asked for a glass of water and the bartender took a glass, scooped the ice out of the bin (with the glass) that the broken glass had fallen into (which also held drink bottles) and served it to her. The complainant questioned the bartender as to why he just served her this when there could be broken glass in the bin, not to mention the dirty bottles in the bin as well. She also stated that the bin should be cleaned out. The bartender denied it. The complainant, upon leaving, asked to speak with the manager and a female came out and stated she was the owner. (Had dark hair) The manager denied that the bartender had done as the complainant had stated and told the complainant to leave.

NATURE OF COMPLAINT:  ILLNESS/HEALTH RELATED  SANITATION/ENVIRONMENT  
 HYGENIC PRACTICES  FOOD/INJURY SAFETY  OTHER

RECEIVED BY: Lisa Brown

INVESTIGATION

PERSON (S) INTERVIEWED: Bar Manager and owner Harding Smith

POSITION(S):

INSPECTION RESULTS: O  N  F  INSPECTION REPORT: Y  N

CORRECTIVE ACTION: handsinks to be fully supplied with disposable towels, handsinks to be used exclusive for handwash, ice scoop and wine bottle to be stored properly-not in ice for food.

HEALTH INSPECTOR COMMENTS: The manager will speak to all bar staff reviewing proper use of ice for food, fully supplied handsinks, handsink proper use, will have test strips for sanitation bucket on site. Wine and ice scoop were being stored in ice sink. This issue was corrected on site. Manager and owner denied any glass was broken into ice and then ice continued to be used. smh

SIGNATURE OF HEALTH INSPECTOR: Suzanne Hunt DATE: 10/25/2010

SIGNATURE OF PERSON IN CHARGE: Hardin Smith

REFERRALS

DATE/INITIAL  
DATE/INITIAL

DEPARTMENT OF AGRICULTURE \_\_\_\_\_

DRINKING WATER PROGRAM \_\_\_\_\_  
10/12/10 LB \_\_\_\_\_

WASTE WATER PROGRAM \_\_\_\_\_

MARINE RESOURCES \_\_\_\_\_

FIRE MARSHAL \_\_\_\_\_

LIQUOR LICENSING \_\_\_\_\_

TOBACCO ENFORCEMENT \_\_\_\_\_

DISEASE CONTROL

MUNICIPALITIES

DEPARTMENT OF EDUCATION

INLAND FISHERIES AND WILDLIFE

STATE POLICE

BOARD OF PESTICIDE CONTROL