

City of Portland, Maine
Inspections Division
Complaints Detail Report
From 11/1/2014 To 3/5/2015

Support Staff Chuck Fagone

Category/Complaint: Sidewalk Snow/Ice / A complaint was called in by Cheryl at the Portland Police Dept. stating that ice had fallen on a vehicle. **Census** 3.00
Date And Time: 03/04/2015 4:05 PM **Status:** Open **Complaint No:** 30154
Parcel ID: 032 F013001 **Prop Addr:** 379 FORE ST
Complainant: Cheryl **Best Time To Reach:**
Addr: **Mood:** *NO letter*
Response to Complainant: Forward to Inspector **LL Aware of Issue:**
LL Name/Phone:

Category/Complaint: Sidewalk Snow/Ice / Falling Ice **Census** 3.00
Date And Time: 02/23/2015 2:48 PM **Status:** Closed **Complaint No:** 30108
Parcel ID: 032 F014001 **Prop Addr:** 1 EXCHANGE ST
Complainant: **Best Time To Reach:**
Addr: **Mood:** *Letter*
Response to Complainant: **LL Aware of Issue:**
LL Name/Phone:

Inspection Outcome	Date	Status	Next Insp Date	Comment
	02/23/2015	Rescheduled	2/24/2015	02/23/2015 2:30PM: Administrative Staff contacted P.J. Lewis via phone and a notice of violation was emailed to plewis01022000@yahoo.com to remove the ice/ snow immediately, and to provide public warning (barricades). The City's Public Services and Parking Departments were notified to assess closing the sidewalks, and meters adjacent to fox court and 1-9 Exchange St. Staff will follow-up on 02/24/2015. Follow-up phone calls to P.J. for a time line/ action plan were un-successful.
	02/24/2015	Follow up Required		
	02/24/2015	Failed	2/25/2015	02/24/15: Field Inspection revealed no action from Owner on ice removal; Public Services put barricades in place to warn the public, See "G" drive for photographs. Phone Conversation: On 02/24/15 at approximately 9:00 A.M., P.J. Lewis was contacted at 774-7975 inquiring on her time frame for compliance, and if she needed any city assistance (road / sidewalk / meter closure to remove the ice/ snow from the roof in a timely manner. P.J. stated that it was not practical to remove the snow, and that the City has no understanding of Mother Nature. She was then ordered to remove the snow/ ice from the three (3) Exchange Street/ Fox Court commercial properties that she manages, and advised that the city would be follow-up in the afternoon. P.J. was extremely agitated that the City was calling and hung-up the phone, JGR.
	02/25/2015	Passed		