Reviewed for Code Compliance
Inspections Division
Approved with Conditions
Date: 07/07/17

SINCE 1966
R.B. Allen Co., Inc.
NE 1-800-258-7264
FAX (603) 964-8885
P.O. Box 770
131 Lafayette Rd.
No. Hampton, NH 03862
(603) 964-8140

## Service and Warranty

The R.B. Allen Co., Inc., established in 1966, is a UL Certified and ISO 9001 registered Fire Alarm Distributor with offices located in North Hampton, NH and throughout New England. The service policy of the R.B. Allen Company is no charge to the customer for warranty work including parts and labor for a period of one (1) year from the time of final acceptance.

The R.B. Allen Company, Inc. warranty applies only to the equipment it provides and does not cover defective wiring or equipment provided by the Electrical Contractor or third party.

Service calls resulting from acts of nature, acts of vandalism, or acts which are beyond the control of the equipment manufacturer are excluded under the warranty and shall be considered a billable call.

R.B. Allen Company factory trained and certified technicians will provide job site supervision during installation of the system and perform final connections, testing, and adjusting of the Fire Alarm System. They also will instruct the owner's personnel on the proper operation and maintenance of the Fire Alarm System.