

### Service and Warranty

R.B. Allen Co., Inc. is a UL Certified ISO 9001 registered Fire Alarm Distributor since 1966 with offices located in North Hampton, NH and throughout New England. The service policies of R.B. Allen Company are no charge to the customer for warranty work including parts and labor for one (1) year from the time of final acceptance.

R.B. Allen Company warranty applies only to the equipment it provides and does not cover defective wiring or equipment provided by the Electrical Contractor.

Service calls resulting from acts of nature, acts of vandalism, or acts which are beyond the control of the equipment manufacturer are excluded under the guarantee and shall be considered a billable call.

R.B. Allen Company factory trained and certified technician will provide job site supervision during installation of the system and perform final connections, testing and adjusting of the Fire Alarm System. They also will instruct the owner's personnel on the operation and maintenance of the fire alarm system.